



# ECFRS Monthly Performance Report February 2024

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*Report designed and created by the Performance and Analytics Team.*

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# ECFRS Monthly Performance Report February 2024

Overall	This Month		5 Yr Avg
Total Incidents	1,145	↑	1,121
Fires	197	↓	231
Special Services *	321	↓	341
False Alarms	538	↑	467
RTC**	89	↑	82

\* Total number of Special Service incidents excluding RTC Incidents  
 \*\* Total number of RTC incidents responded to by ECFRS

**Overall:** The number of **total incidents** are -1% less than the same period last year, 2% above the five year average for this period and are -20% below last month. The number of **total fire incidents** are -29% less than the same period last year, -15% below the five year average for this period and are -22% below last month. The number of **total special service incidents** are 9% greater than the same period last year, -3% below the five year average for this period and are -29% below last month. The number of **total false alarm incidents** are 8% greater than the same period last year, 15% above the five year average for this period and are -12% below last month. The number of **RTCs attended by ECFRS** are -17% less than the same period last year, 9% above the five year average for this period and are -23% below last month.

**Incidents:** There does not appear to be anything significant in terms of the numbers of incidents observed during February and are following trends shown over the past 5 years, where the numbers remain consistent during Q4, and start to increase during the spring/summer months. Except for False Alarms, all the other incident types are either tracking in line or below the fire year average and are decreased from the values seen last month. While False Alarms are ahead of the five-year average, there is nothing in their makeup suggesting deviations from previous trends experienced, with the percentage of malicious, good intent and apparatus generated false alarms in line with the five year average and 12 month rolling figures.

**Injuries and Fatalities:** No fire related fatalities were recorded in February, and fire related injuries remain within acceptable levels.

**Core Station Coverage:** Coverage has maintained stability at 97%, showcasing a consistent level of service provision.

**Protection:** As outlined in the Risk-Based Inspection Plan (RBIP), the commitment is to ensure that all High-risk premises are visited by 31/03/2028, and all Very High-risk premises are visited by 31/03/2026. To facilitate this, a scenario planning tool has been developed for the Protection team to strategically plan future visits, taking into account anticipated staffing levels and activity. According to projections from this tool, ECFRS is on track to exceed the RBIP targets. High-risk premises are projected to be visited ahead of schedule, with completion anticipated by **31/01/2027, a significant 14 months ahead of the RBIP target**. Similarly, visits to Very High-risk premises are projected to be completed by **31/12/2025, surpassing the target by 3 months**.

Furthermore, the operational efficiency is evident in the average number of visits to unique premises per Full-Time Equivalent (FTE) staff member. Over the past three months, this figure stands at 6.2 visits per FTE, above the targeted average of 6 visits. This targeted average was initially calculated as the number of visits required per FTE per month to fulfil the RBIP commitments.

**Prevention:** The Safe and Well team were affected by planned and unplanned staff abstraction; 37 days were lost to annual leave (15) and staff sickness (22). The team have been highly motivated and productive, undertaking extra visits where high-risk referrals have been received, and working out of areas to cover team absence. The Community Welfare Office team took annual leave in February, but when in work have been undertaking higher levels of HFSV. As a result, the impact on visits completed has been mitigated to the fullest extent possible.

Aligned with the strategic planning initiatives outlined for the Protection team, a similar planning tool is under development for the Prevention team. This tool will take into account Full-Time Equivalent (FTE) levels and rolling average completion rates, enabling the team to forecast and plan more effectively. Additionally, it will provide an overall indication of progress against yearly targets, facilitating greater analysis of team performance and promote efficient work practices from teams that consistently exceed expectations.

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# ECFRS Monthly Performance Report February 2024

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**Information Governance:** During February 2024, 26 FOI/EIR requests were received, surpassing the five-year average of 18 requests. Information requests included a university seeking data on attacks against firefighters, their types, and incidents responded to. Private businesses inquired about notices issued to NHS trusts and contract details, including telephony services. Private individuals sought vehicle insurance expenditure, calls assisted by ECFRS, and fire safety reports. Journalists requested data on unconscious bias training expenses, lithium battery fires, and fire incidents involving e-bikes and e-scooters. Other requests include flooding incidents, arson fires, and building safety information. Another University query involved fire incidents related to dementia and domestic fires caused by e-bikes and e-scooters. A private business requested data on car fires attended by the fire service, including the number of affected cars, fuel types, injuries, and investigation reports.

3 data breaches were recorded, 1 graded as near miss/minor, 2 as moderate and 0 referrals to the ICO. Lessons learned include the importance of staff completing data protection courses, double-checking sensitive information before dissemination, and utilising the intranet's IG portal for guidelines. Strengthened communication procedures and access controls are vital to prevent inadvertent disclosures. Regular audits, training on Office 365 tools, and emphasising data minimisation principles help mitigate risks. Additionally, thorough oversight of third-party vendors and regular audits of their systems ensure compliance with data protection regulations and identify vulnerabilities.

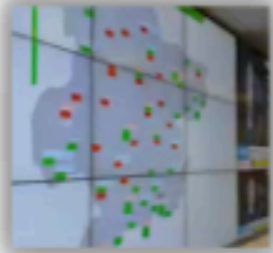
**Road Traffic Collisions (RTC):** Around 60% of Essex County Fire and Rescue Service (ECFRS) involvement in Road Traffic Collisions (RTCs) focuses on ensuring scene or vehicle safety, with approximately 20% involving the release or extrication of individuals. This trend is consistent in both February's RTC activity and the 12-month rolling data. Most February RTC incidents attended by ECFRS were concentrated in the Southend and Colchester areas.



# February 2024 in numbers

#WeAreEssexFire

**97%** Core station coverage



**1,145**

Incidents attended



**819**

Home Fire Safety Checks



**98**

Very high / high risk Protection audits



**81%**

Attendance within 15 minutes



Accidental Dwelling Fires

**53**



**2,250**

Calls to Control



**26**

Non domestic fires



**41**

Deliberate fires

**FireStoppers.**  
0800 169 5558

100% anonymous. Always.

**14**

Animal rescues





# ECFRS Monthly Performance Report

## February 2024



### Outcomes

Metric vs Tolerance	Metric	5 Yr Avg	Last Month	Tolerance			
Number of Deliberate Fires	41	62	58	136+	105-136	79-104	0-78
Number of ADF Fires	53	57	62	73+	65-72	58-64	0-57
Number of Non-Domestic Fires	26	27	32	38+	31-37	29-30	0-28
Number of Primary Fire Injuries	2	4	5	9+	6-8	3-5	0-2
Number of ADF Injuries	2	3	4	6+	4-5	1-3	0
Fire Fatalities	0	0	0	3+	2	1	0
Accidental Dwelling Fire Fatalities	0	0	0	3+	2	1	0
Number of Unwanted Fire Signals	108	82	107	94+	83-93	72-82	0-71
Audits (RBIP Very High)*	22	23	15	0-15	16-25	26-35	36+
Audits (RBIP High)*	76	50	79	0-62	63-73	74-83	84+

\* Audit data measured for past 3 years.

### People

Metric vs 5 Year Average	Metric	5 Yr Avg	Last Month	Comments
Sickness Rate	6.2%	↑ 6.0%	7.2%	ECFRS Data calculated using the Cleveland method
Turnover	10.7%	↑ 9.9%	10.2%	Standard CIPD calculation (Number of leavers in period divided by average headcount in period).

### Inputs

Metric vs Target	Metric	5 Yr Avg	Last Month	Target
Core Station Coverage	97%	↓ 97%	97%	98%
Potential Life-Threatening Incident First Attendance	11:35	↓ 10:28	12:16	10:00
Potential Life-Threatening Incident Call Handling	02:24	01:59	02:25	-
Potential Life-Threatening Incident Turnout	02:41	02:33	02:50	-
Incidents attended within 15 minutes	81%	↓ 84%	77%	90%
Safe and Well Visits conducted by Inspecting Officers	582	↓ 358	716	644
HFSC conducted by Operational Staff	237	↓ 180	346	436
Global Availability	68%	↓ 68%	72%	80%
Freedom of Information Response Rate	96%	↑ 91%	89%	90%

### RTC

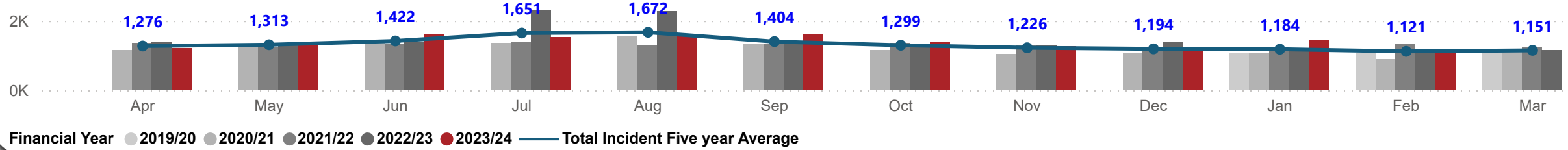
Metric vs 5 Year Average	ECFRS			SERP**		
	Metric	5 Yr Avg	Last Month	Metric	4 Yr Avg*	Last Month
RTC Incidents Attended	89	↑ 82	116	48	↓ 52	52
RTC Serious injury	8	↑ 5	8	50	↓ 53	57
RTC Fatalities	2	↑ 1	0	4	↑ 2	0

\*\* The SERP (Safer Essex Road Partnership) data shows all Road Traffic Collisions attended by Essex Police where there was either a victim killed or seriously injured. A subsection of these incidents would have also been attended by Essex County Fire and Rescue Service when our assistance was required.

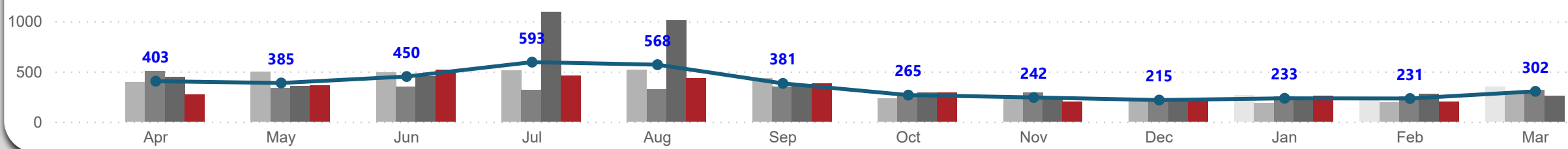
# ECFRS Monthly Performance Report February 2024

Overall Summary

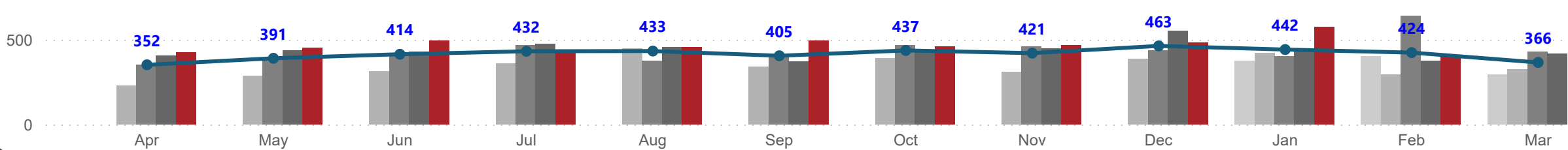
The number of **total incidents** are -1% less than the same period last year, 2% above the five year average for this period and are -20% below last month.



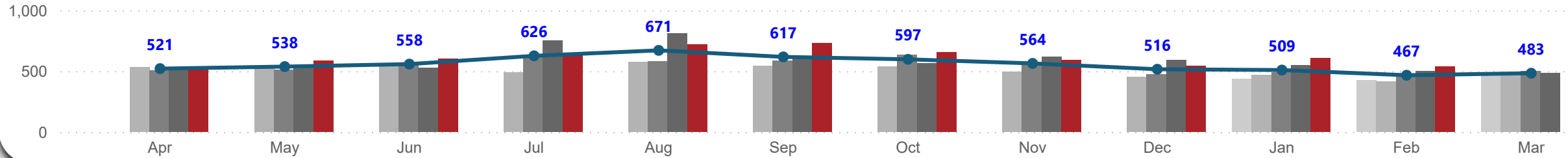
The number of **total fire incidents** are -29% less than the same period last year, -15% below the five year average for this period and are -22% below last month.



The number of **total special service incidents** are 9% greater than the same period last year, -3% below the five year average for this period and are -29% below last month.

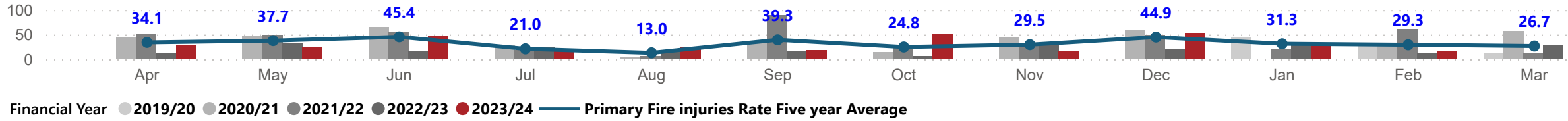


The number of **total false alarm incidents** are 8% greater than the same period last year, 15% above the five year average for this period and are -12% below last month.

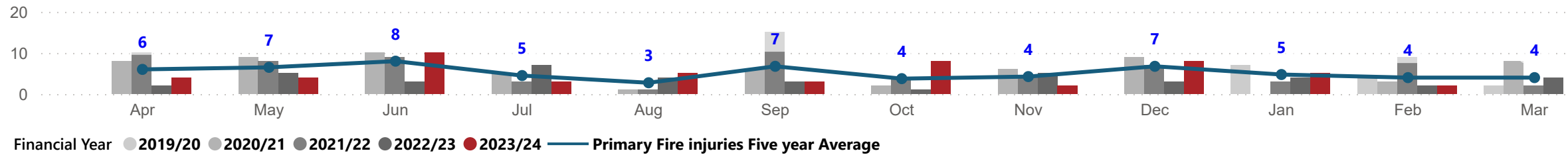


# ECFRS Monthly Performance Report February 2024

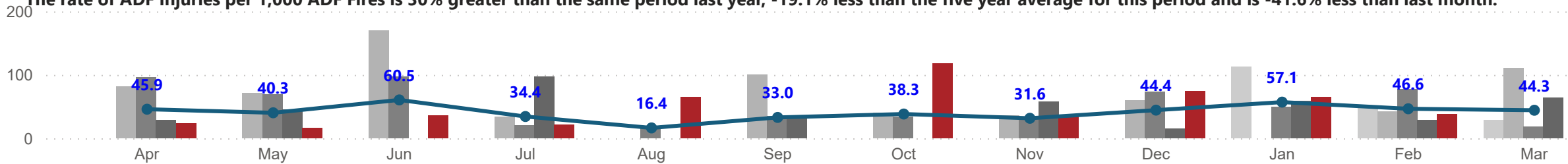
The Primary Fire Injury Rate per 1,000 Primary Fires is 24% greater than the same period last year, -45% less than the five year average for this period and is -51% less than last month.



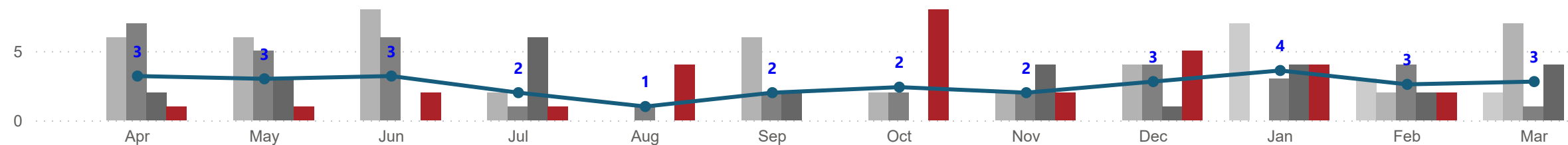
The number of Primary Fire Injuries are the same as the same period last year, -50% less than the five year average for this period and are -60% less than last month.



The rate of ADF Injuries per 1,000 ADF Fires is 30% greater than the same period last year, -19.1% less than the five year average for this period and is -41.6% less than last month.

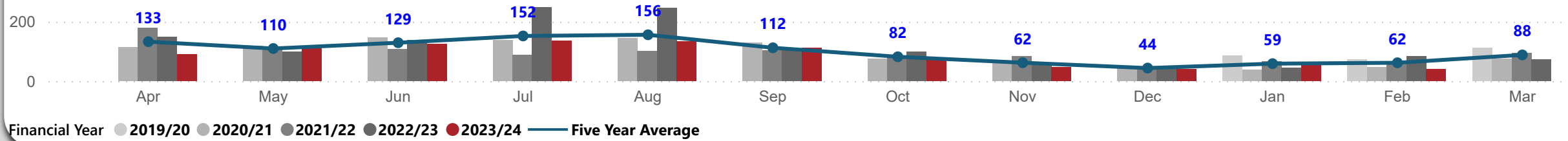


The number of ADF Injuries are the same as the same period last year, -23.1% less than the five year average for this period and are -50% less than last month.

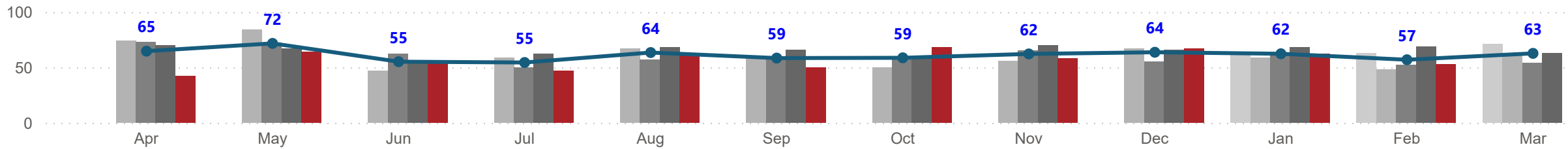


# ECFRS Monthly Performance Report February 2024

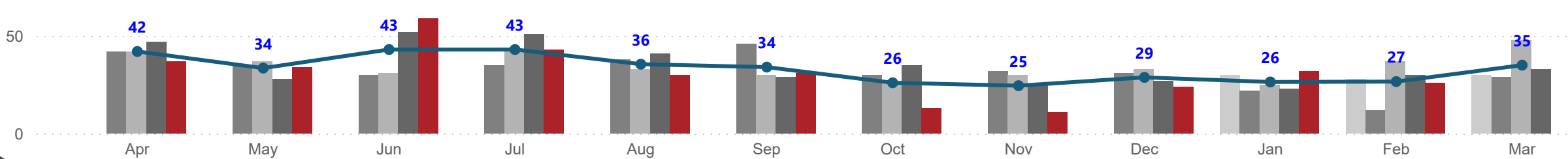
The number of Deliberate Fires are -51% less than the same period last year, -34% below the five year average for this period and are -29% below last month.



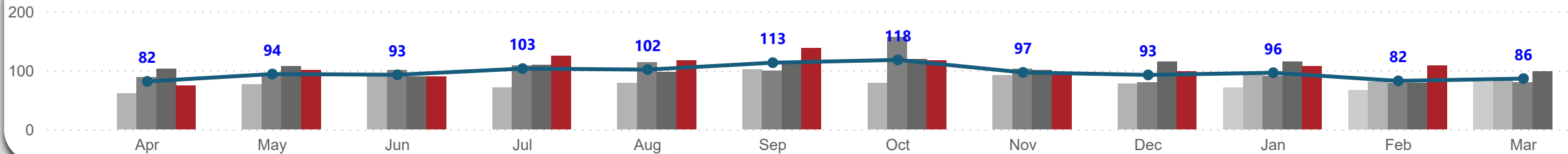
The number of Accidental Dwelling Fires are -23% less than the same period last year, -7% below the five year average for this period and are -15% below last month.



The number of Non Domestic Fires are -13% less than the same period last year, -4% below the five year average for this period and are -19% below last month.



The number of Unwanted Fire Signals are 38% greater than the same period last year, 32% above the five year average for this period and are 1% above last month.

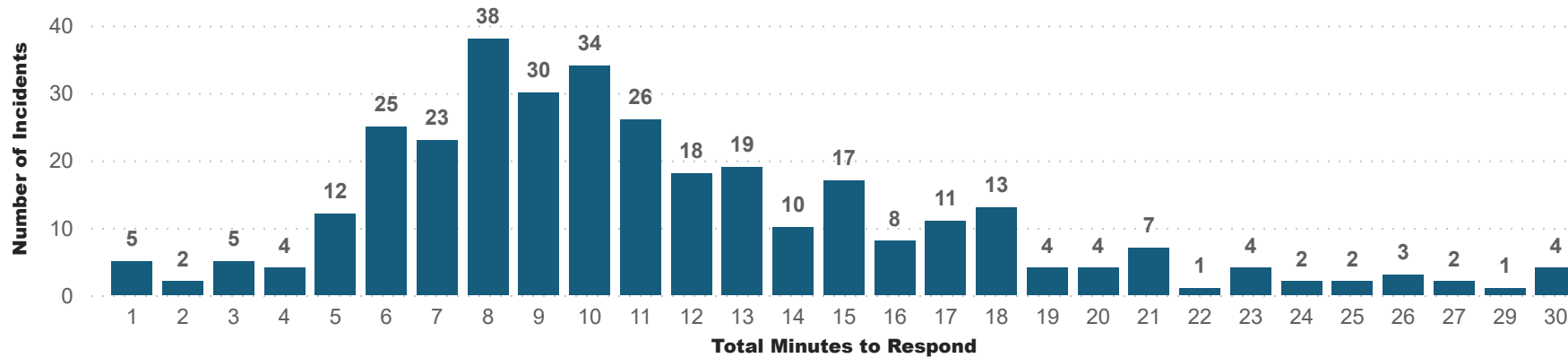




# ECFRS Monthly Performance Report February 2024

## Response Times

Number of Potential Life Threatening Incidents Per Minutes to Respond



% Within 15 Minutes

Month	2020/21	2021/22	2022/23	2023/24
Apr	90%	87%	83%	83%
May	89%	86%	86%	86%
Jun	89%	84%	84%	82%
Jul	84%	83%	77%	81%
Aug	85%	86%	75%	80%
Sep	85%	83%	82%	82%
Oct	87%	85%	84%	82%
Nov	87%	86%	83%	81%
Dec	82%	85%	83%	81%
Jan	84%	87%	85%	77%
Feb	87%	82%	84%	81%
Mar	86%	86%	86%	

Avg Call Handling Time

Month	2020/21	2021/22	2022/23	2023/24
Apr	01:41	01:38	01:51	01:53
May	01:29	01:46	01:49	01:38
Jun	01:41	01:42	01:54	01:52
Jul	01:43	02:10	01:53	02:00
Aug	01:39	01:43	02:25	02:05
Sep	01:53	01:46	01:59	01:58
Oct	01:42	01:54	02:00	01:56
Nov	01:49	01:54	01:55	02:11
Dec	01:50	01:55	01:55	02:00
Jan	01:47	01:43	01:48	02:25
Feb	01:43	02:15	01:41	02:24
Mar	01:46	01:55	01:50	

Avg Turnout Time

Month	2020/21	2021/22	2022/23	2023/24
Apr	02:37	02:27	02:29	02:20
May	02:25	02:33	02:30	02:17
Jun	02:44	02:20	02:17	02:23
Jul	02:27	02:27	02:38	02:24
Aug	02:39	02:34	02:37	02:18
Sep	02:32	02:24	02:38	02:19
Oct	02:45	02:42	02:20	02:23
Nov	02:41	02:42	02:28	02:28
Dec	02:34	02:32	02:35	02:28
Jan	02:56	02:42	02:52	02:50
Feb	02:31	02:36	02:21	02:41
Mar	02:36	02:36	02:40	

Avg Travel Time

Month	2020/21	2021/22	2022/23	2023/24
Apr	04:59	05:42	05:56	06:30
May	05:01	05:37	05:50	05:37
Jun	05:28	06:10	06:24	06:20
Jul	05:35	06:04	06:58	06:44
Aug	05:37	06:00	06:42	06:26
Sep	05:39	06:04	06:34	06:28
Oct	05:48	05:33	06:05	06:28
Nov	05:39	06:14	05:49	06:40
Dec	06:32	06:28	06:28	06:29
Jan	05:41	05:42	06:06	06:57
Feb	05:15	05:48	06:09	06:19
Mar	05:14	05:37	06:01	

Avg Response Time

Month	2020/21	2021/22	2022/23	2023/24
Apr	09:21	09:53	10:21	10:47
May	08:58	09:59	10:10	09:35
Jun	09:57	10:14	10:41	10:39
Jul	09:48	10:44	11:38	11:16
Aug	09:55	10:22	11:49	10:50
Sep	10:05	10:17	11:15	10:50
Oct	10:16	10:17	10:27	10:51
Nov	10:09	10:54	10:17	11:25
Dec	11:00	10:58	11:00	11:02
Jan	10:28	10:06	10:50	12:16
Feb	09:30	10:48	10:13	11:35
Mar	09:40	10:10	10:36	

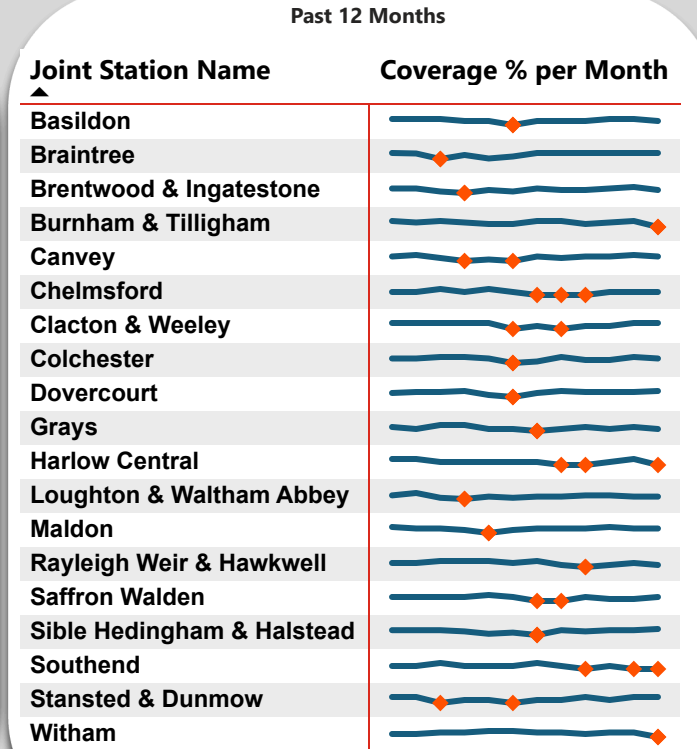
The average response time this month is **11:35 minutes**. The median response time, representing the middle value is **09:53 minutes**, indicating that half the responses were less than this time and the other half were longer. The mode, or most frequently occurring response time was **08:00 minutes**. Note, in calculating the mode, response times have been rounded to the nearest 10 seconds to provide a more uniform set of data.

Of the incidents where it took 20 minutes or more to respond, there was a total of 4 individuals receiving injuries. All injuries were caused by RTCs, resulting in 1 fatality, 1 serious injury and 2 slight injuries.

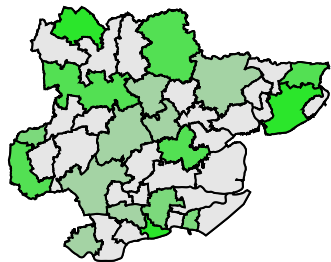
# ECFRS Monthly Performance Report February

Coverage

Joint Station Name	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024
Basildon	95%	96%	96%	95%	96%	96%
Braintree	97%	97%	97%	97%	97%	96%
Brentwood & Ingatestone	95%	96%	97%	95%	96%	96%
Burnham & Tilligham	97%	98%	99%	95%	99%	98%
Canvey	98%	98%	99%	98%	98%	99%
Chelmsford	95%	96%	96%	96%	96%	96%
Clacton & Weeley	98%	98%	99%	99%	99%	99%
Colchester	95%	95%	97%	96%	96%	96%
Dovercourt	98%	98%	98%	99%	97%	98%
Grays	97%	96%	97%	96%	97%	96%
Harlow Central	95%	96%	97%	95%	97%	97%
Loughton & Waltham Abbey	96%	96%	95%	95%	96%	98%
Maldon	98%	99%	98%	98%	99%	98%
Rayleigh Weir & Hawkwell	95%	96%	97%	96%	97%	97%
Saffron Walden	99%	98%	98%	99%	99%	99%
Sible Hedingham & Halstead	97%	98%	98%	99%	98%	98%
Southend	96%	97%	96%	96%	97%	97%
Stansted & Dunmow	98%	97%	98%	98%	98%	98%
Witham	96%	97%	97%	94%	96%	96%
<b>Total</b>	<b>97%</b>	<b>97%</b>	<b>97%</b>	<b>97%</b>	<b>97%</b>	<b>97%</b>



## Core Station Coverage February 2024



Monthly Average

97%

Target 98%

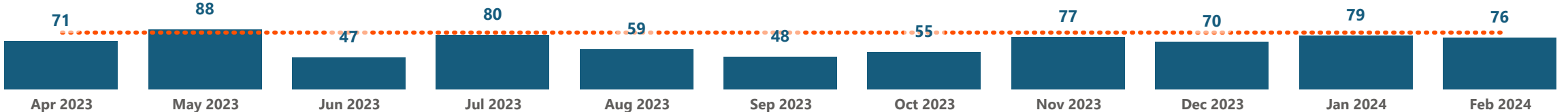
Statistical analysis was recently completed, investigating if there is a link between response times and station coverage. The analysis concluded that there is a correlation between coverage and response times and that the strategic stations are broadly in the right locations.

The control teams proactively move resources around to meet the risk and ensure our strategic stations have coverage. Work is on-going across all the on-call strategic stations to improve station availability and command teams are exploring different ways of working to ensure that the service moves people and not appliances.

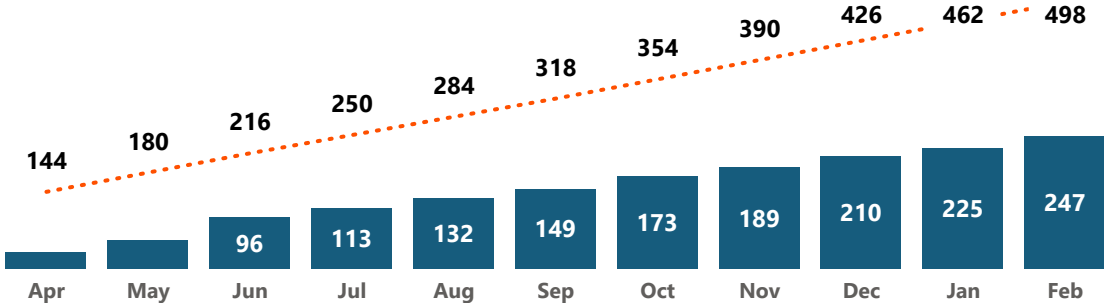
### RBIP Inspections Complete for Very High Risk Properties



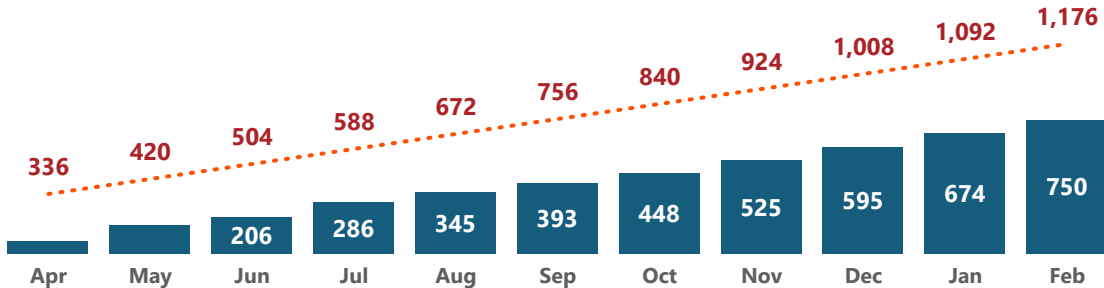
### RBIP Inspections Complete for High Risk Properties



### Cumulative RBIP Inspections - Very High Risk vs Target



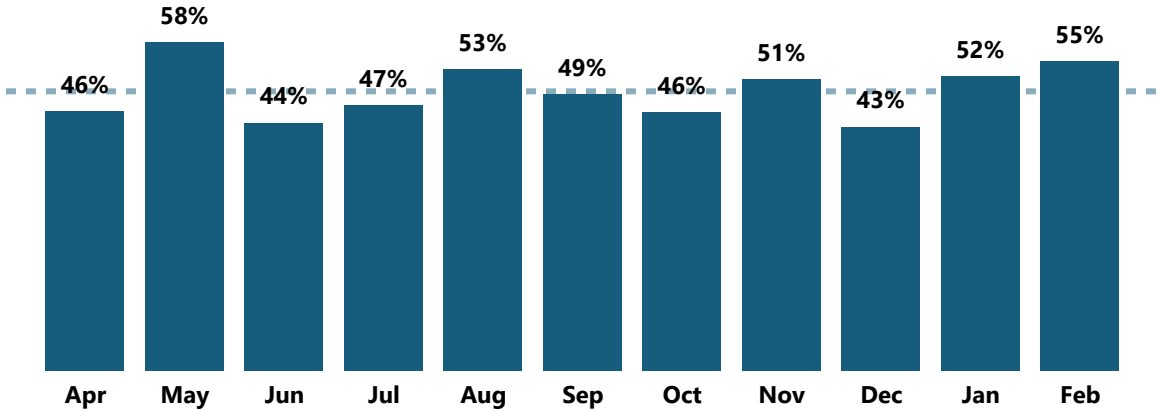
### Cumulative RBIP Inspections - High Risk vs Target



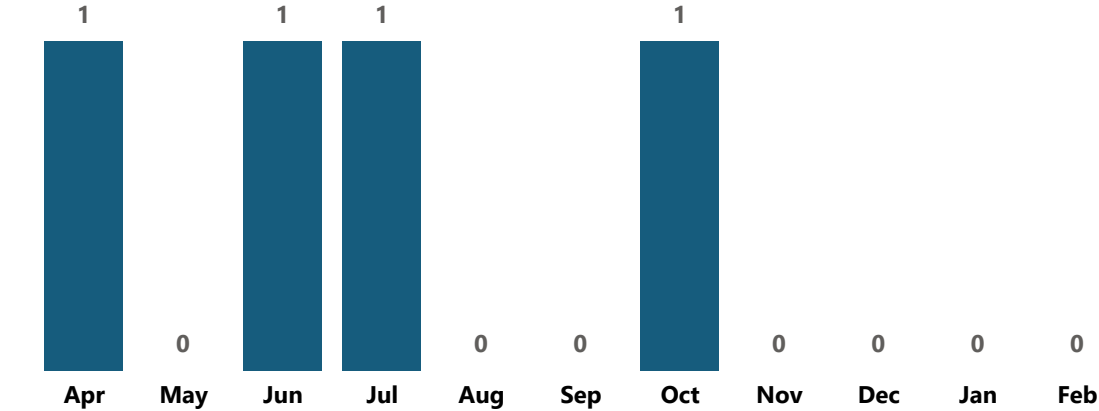
ECFRS obtains premises and risk data from Address Based Premium (ABP). ABP is updated on a 6 weekly basis, updating the number of premises and the premises risk categories. At the start of the RBIP process in January 2023, the total number of properties were divided by the number of months that ECFRS would commit to complete audits on the RBIP premises, 60 months for High Risk premises, and 36 months for Very High Risk Premises. An evaluation of the ABP data revealed discrepancies in property risk grading compared to the service's needs. For instance, ABP categorized individual rooms in care homes as Very High Risk, whereas the service only considered the entire building. Consequently, the property count exceeded what the service would audit. To address this, the team is reviewing all properties, removing extras to align with service parameters. This weekly process will lead to a reduction in the total RBIP property count and subsequently reduce the monthly targets split over the remaining months.

# ECFRS Monthly Performance Report February 2024

Percentage of Satisfactory Audits from January 2023

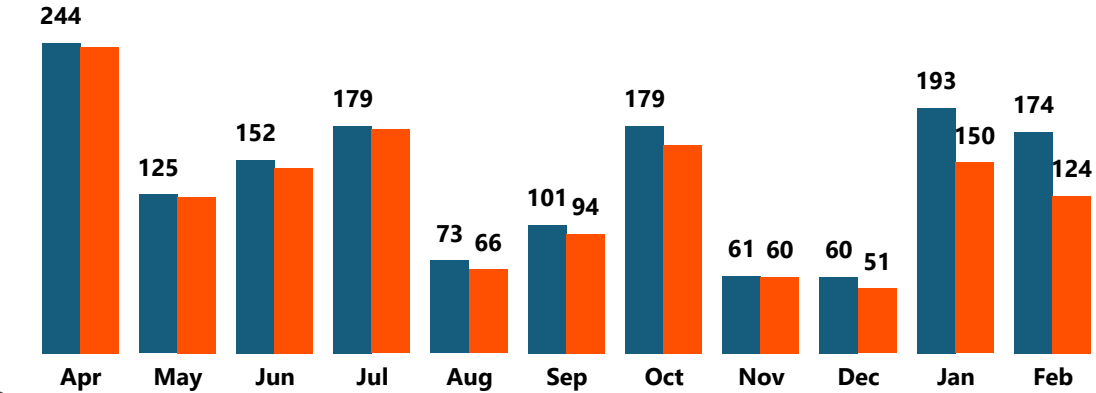


Prohibition Notices Issues per Prohibition Date

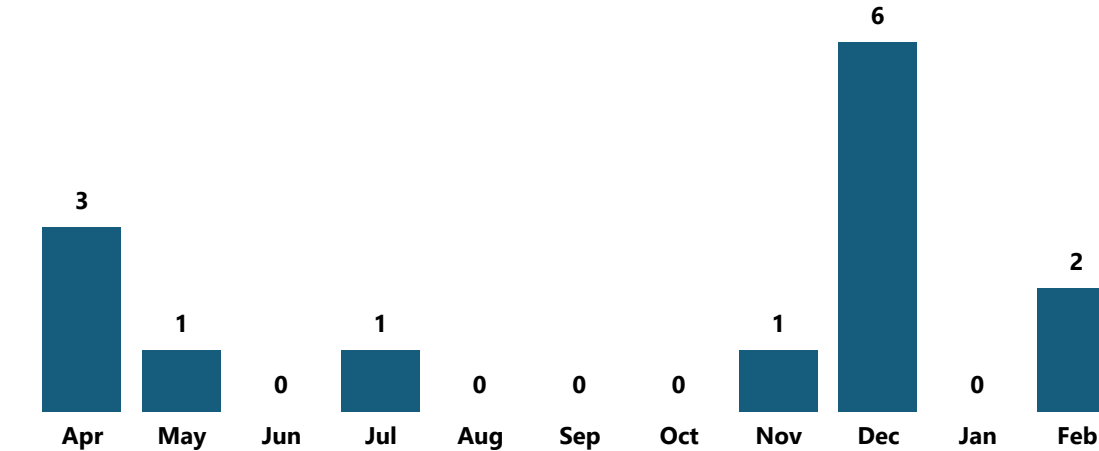


FS040 Referrals by Assigned Date

● Referrals ● Complete



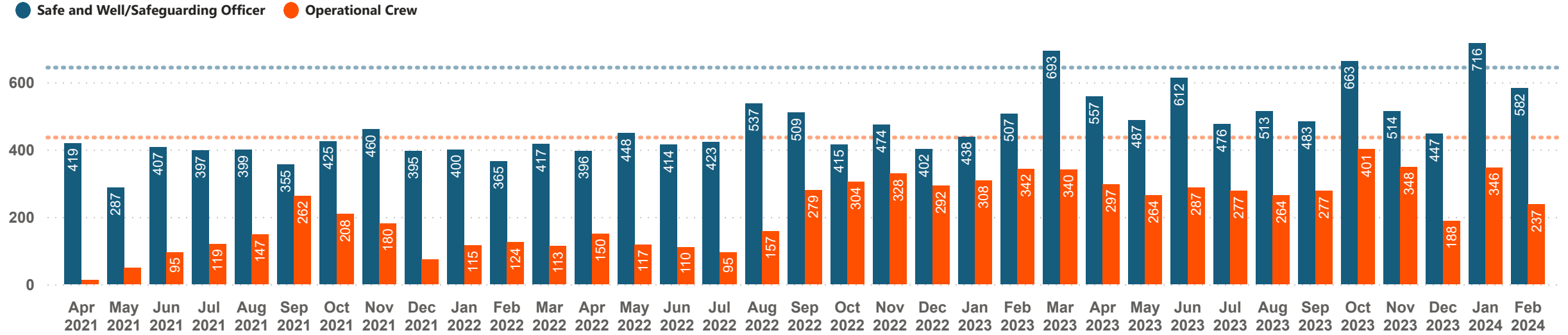
Enforcement Notices Issued by Notice Served Date



There have been **55** Notice Of Deficiencies issued this month vs **52** last month

# ECFRS Monthly Performance Report February 2024

## Total Home Fire Safety Visits conducted by Operational Crews and Safe and Well/Safeguarding Officers



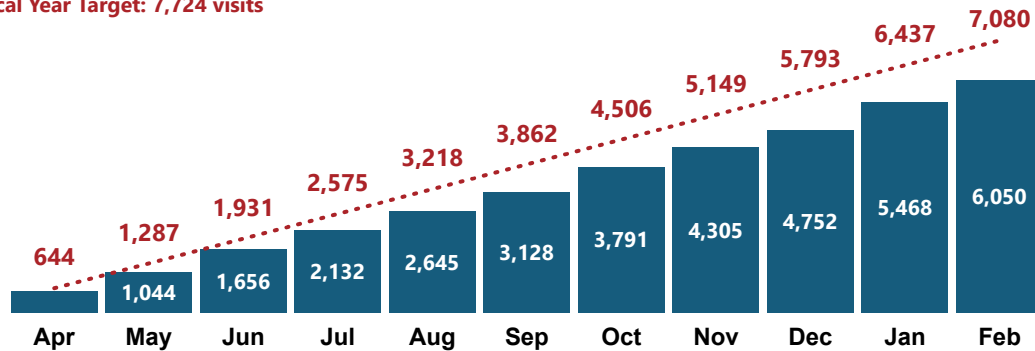
February 2024 saw a total number of 819 visits which were -23% less than the previous month's total of 1,062 visits and -4% less than the total number of 849 visits at the same point last year.

Operational Crew visits were -32% less than the previous month's visits, -31% less than the total number of visits at the same point last year, and were below the target number of visits for the month.

Safe and Well/Safeguarding Officer visits were -19% less than the previous month's visits, 15% greater than the total number of visits at the same point last year, and were below the target number of visits for the month.

## Cumulative Prevention Visits - Safe and Well/Safeguarding Officers (April-April)

Fiscal Year Target: 7,724 visits



To ensure our communities within the home are as safe as possible we offer free home visits to any Essex resident, this includes the installing of Smoke Detectors. Knowing how to reduce the risk of fire in your home is an important part of living safe and well.

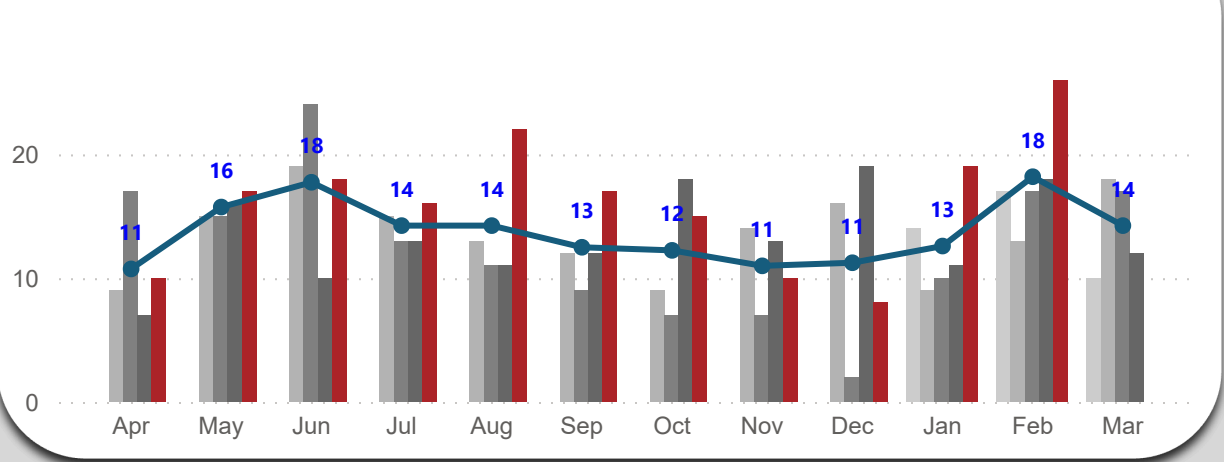
### Safe and Well/Safeguarding Officer Monthly Visit Target

644

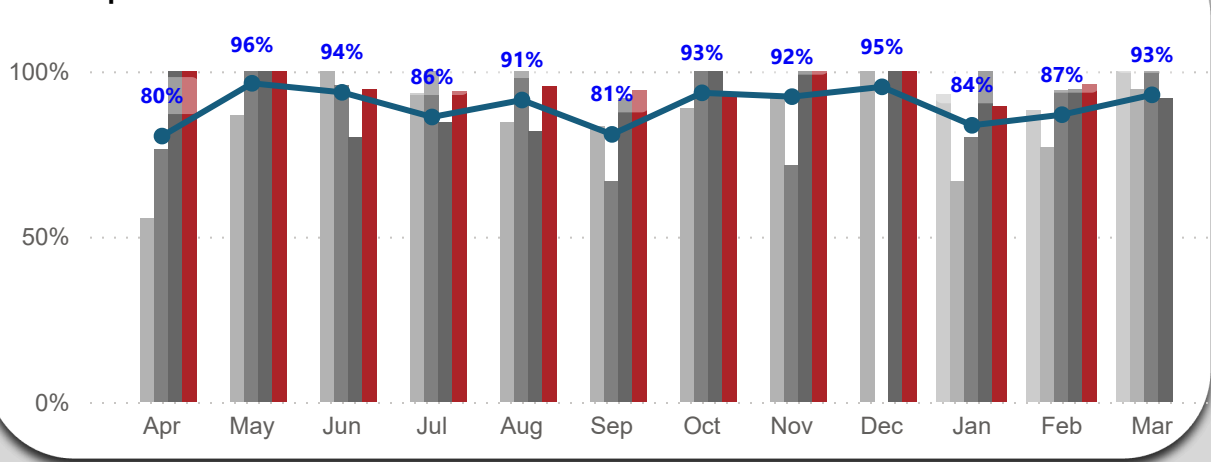
### Operational Crew Monthly Visit Target

436

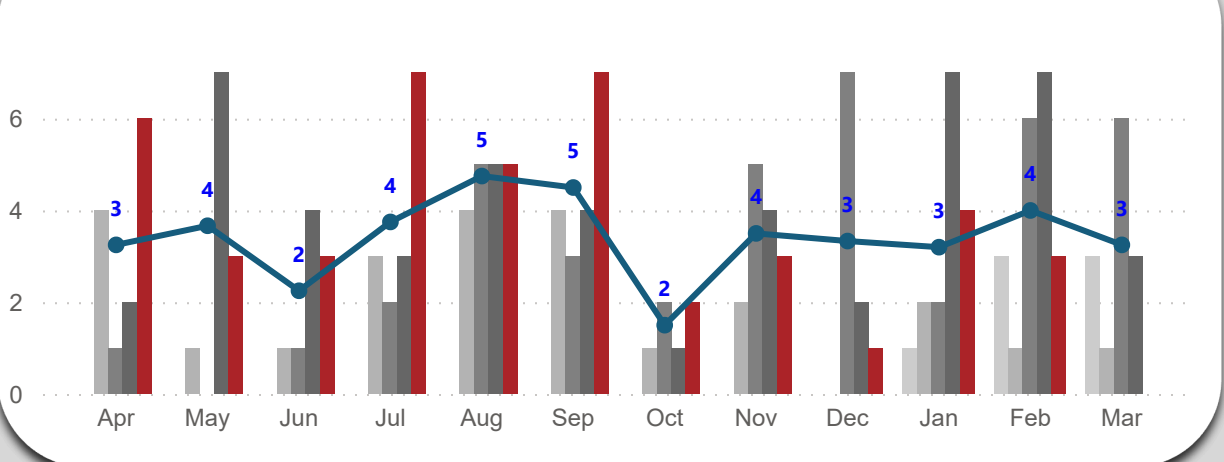
### FOI & EIRs Received



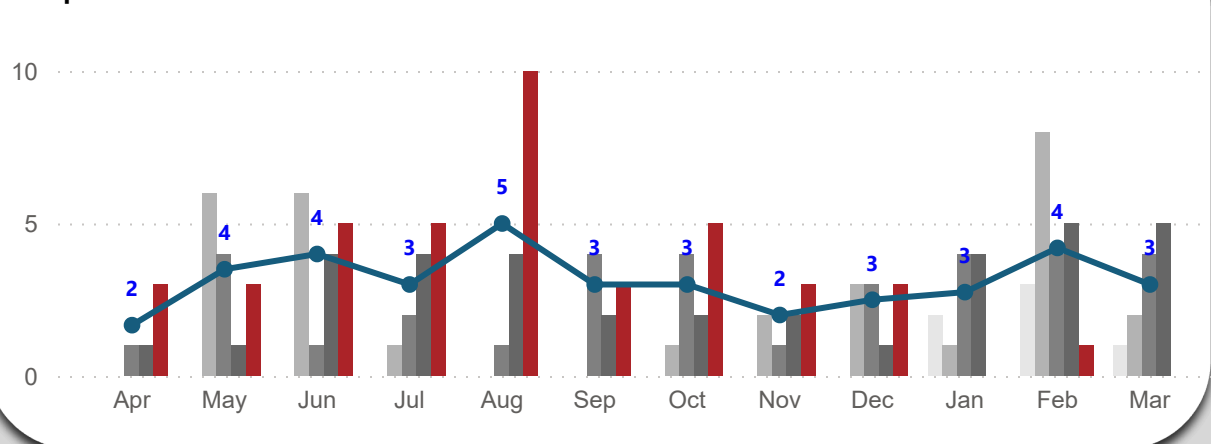
### FOI Completion Rate



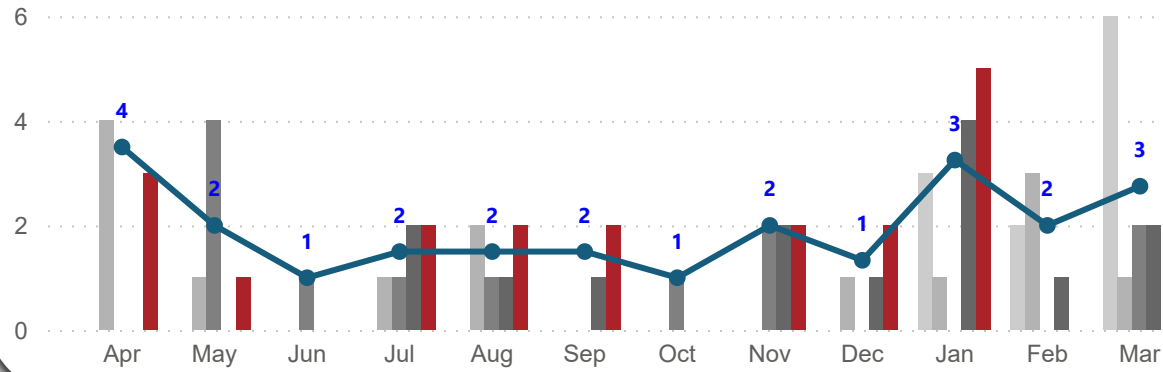
### Data Breaches



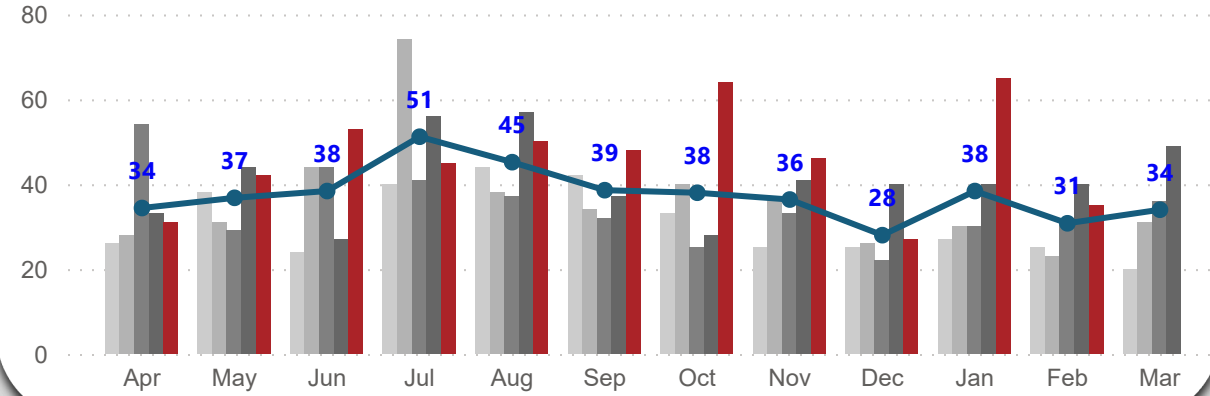
### Complaints Received



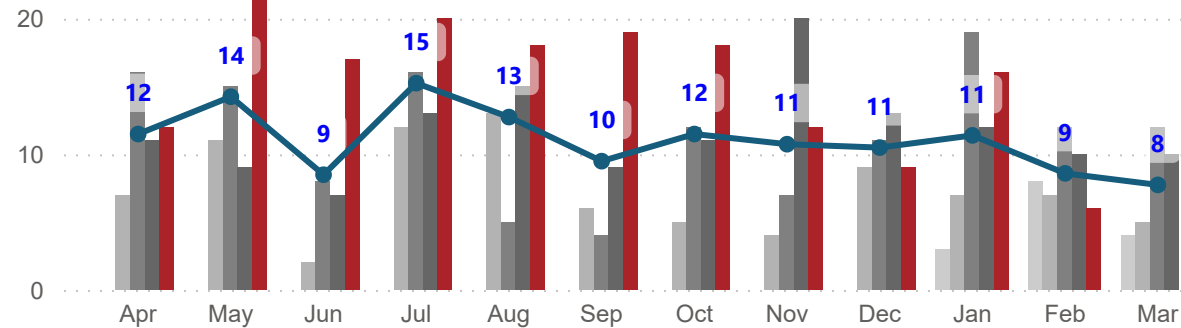
## SARs Received



## Fire EIR Received



## Other\*



## Overall Summary - FOI and Data Breaches

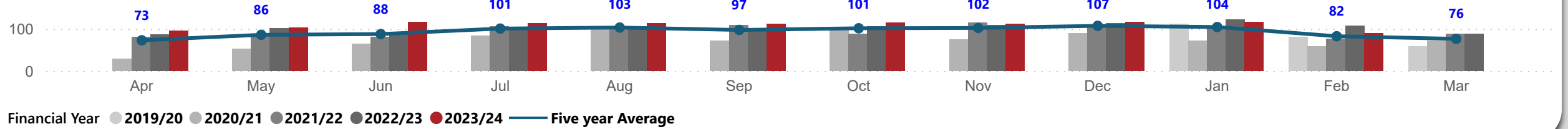
**Information Requests:** During February 2024, 26 FOI/EIR requests were received, surpassing the five-year average of 18 requests. Information requests included a university seeking data on attacks against firefighters, their types, and incidents responded to. Private businesses inquired about notices issued to NHS trusts and contract details, including telephony services. Private individuals sought vehicle insurance expenditure, calls assisted by ECFRS, and fire safety reports. Journalists requested data on unconscious bias training expenses, lithium battery fires, and fire incidents involving e-bikes and e-scooters. Other requests include flooding incidents, arson fires, and building safety information. Another University query involved fire incidents related to dementia and domestic fires caused by e-bikes and e-scooters. A private business requested data on car fires attended by the fire service, including the number of affected cars, fuel types, injuries, and investigation reports.

**Information Breaches:** 3 data breaches were recorded, 1 graded as near miss/minor, 2 as moderate and 0 referrals to the ICO. Lessons learned include the importance of staff completing data protection courses, double-checking sensitive information before dissemination, and utilising the intranet's IG portal for guidelines. Strengthened communication procedures and access controls are vital to prevent inadvertent disclosures. Regular audits, training on Office 365 tools, and emphasising data minimisation principles help mitigate risks. Additionally, thorough oversight of third-party vendors and regular audits of their systems ensure compliance with data protection regulations and identify vulnerabilities.

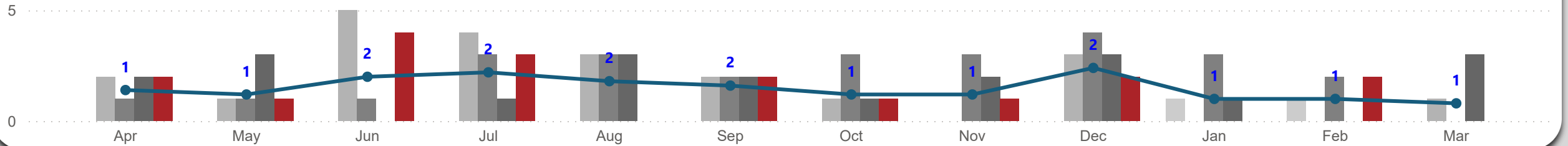
\*The 'Other' Section refers to: **S212, CCTV, Correspondence, Complements, Data Rights, DPIA, ISP**

# ECFRS Monthly Performance Report February 2024

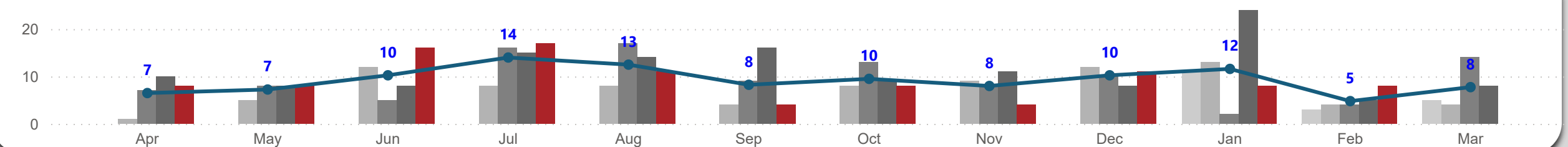
The number of **RTCs attended by ECFRS** are -17% less than the same period last year , 9% above the five year average for this period and are -23% below last month.



The number of fatalities from RTCs attended by ECFRS are -100% greater than the same period last year , 100% above the five year average for this period and are above last month.



The number of serious injuries from RTCs attended by ECFRS are 60% greater than the same period last year , 60% above the five year average for this period and are the same as last month.

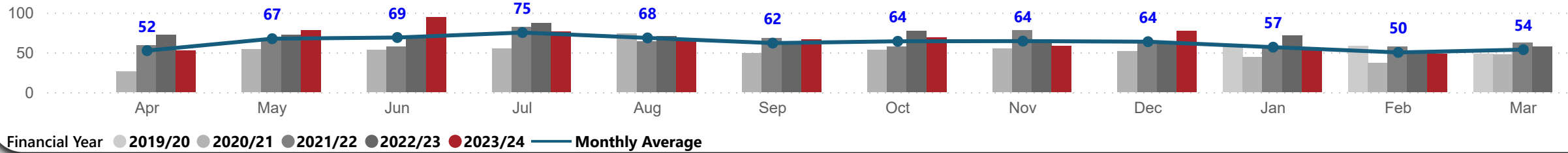


The SERP (Safer Essex Road Partnership) data shows all Road Traffic Collisions attended by Essex Police where there was either a victim killed or seriously injured. A subsection of these incidents would have also been attended by Essex County Fire and Rescue Service when our assistance was required.

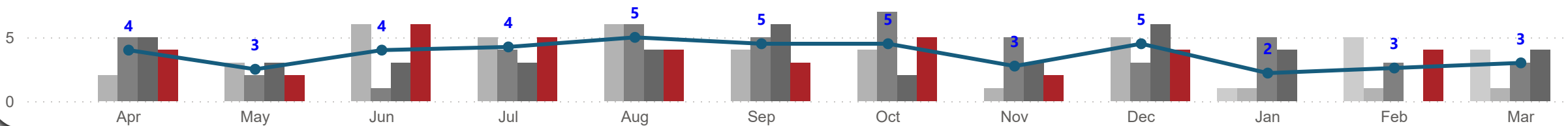


# ECFRS Monthly Performance Report February 2024

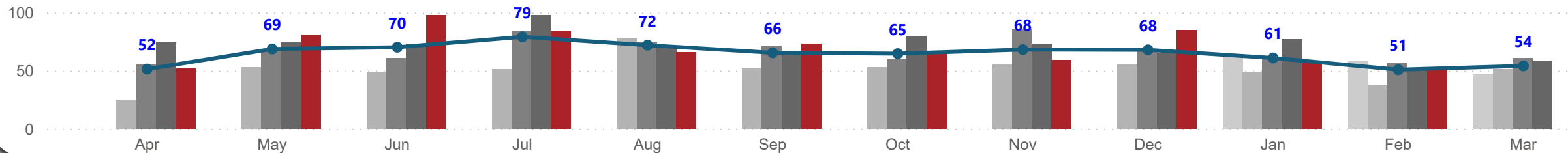
The number of SERP recorded RTCs are -4% less than the same period last year , -4% below the five year average for this period and are -8% below last month.



The number of SERP recorded RTC Fatalities are -100% greater than the same period last year , 33% above the five year average for this period and are -100% above last month.



The number of SERP recorded RTC Serious Injuries are -4% less than the same period last year , -2% below the five year average for this period and are -12% below last month.

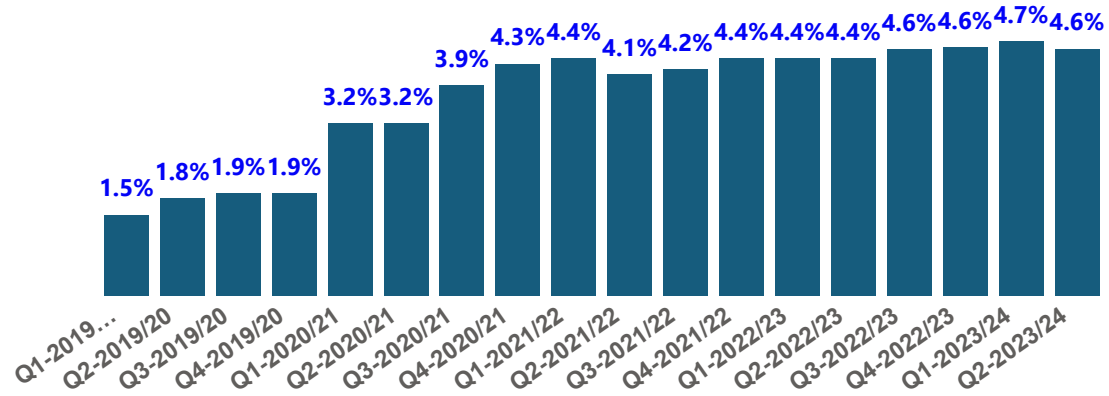


Road traffic safety is the responsibility of the Safer Essex Roads Partnership (SERP) which includes a number of organisations including Essex Police; Essex County Fire & Rescue Service; Essex County Council; Southend on Sea Borough Council; Thurrock Council; National Highways; East of England Ambulance Service Trust; Essex and Herts Air Ambulance Service Trust; and The Safer Roads Foundation (Registered Charity)

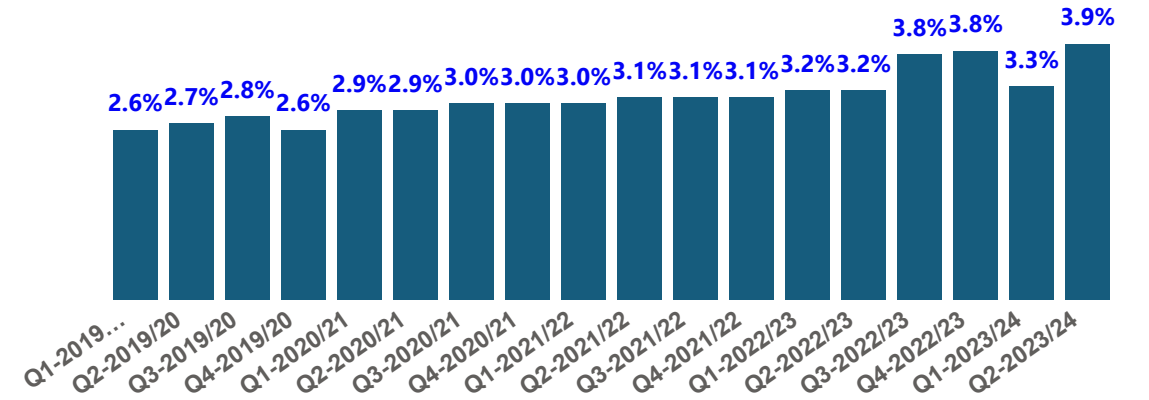
Vision Zero is the ambition of SERP to have ZERO road deaths and serious injuries on roads in the Essex, Southend and Thurrock council areas by 2040.

The SERP data shows all Road Traffic Collisions attended by Essex Police where there was either a victim killed or seriously injured. A subsection of these incidents would have also been attended by Essex County Fire and Rescue Service when our assistance was required.

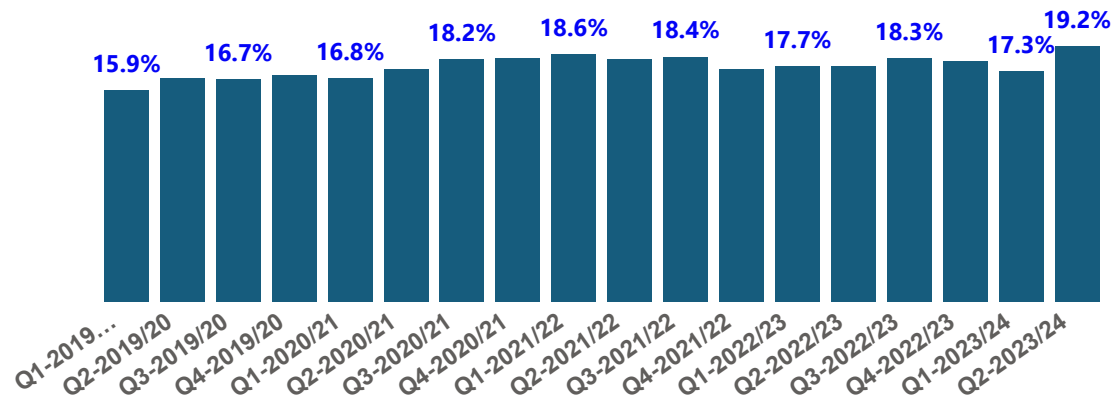
### % Disabled



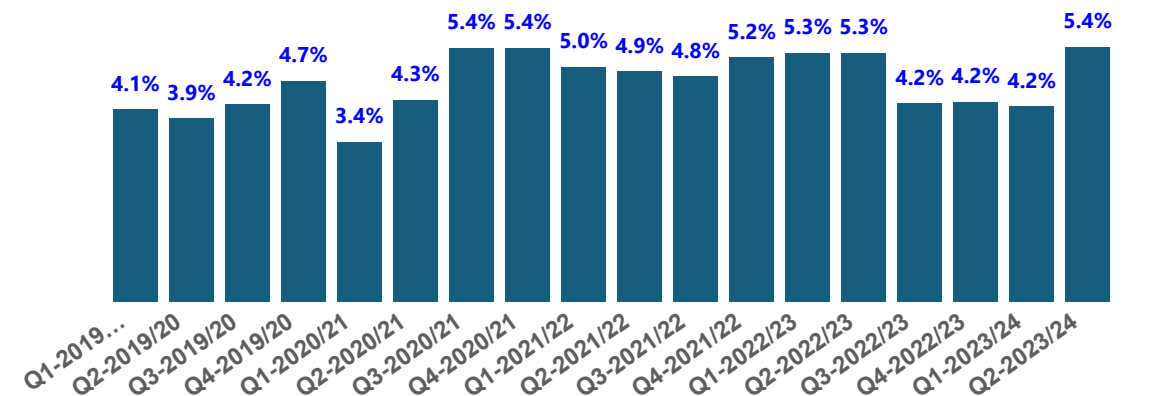
### % Ethnic Minority



### % Female

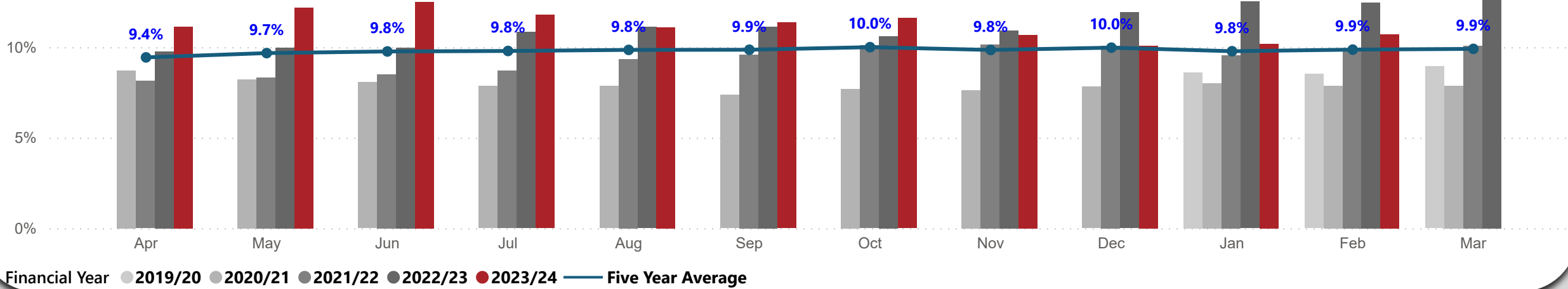


### % LGBTQ

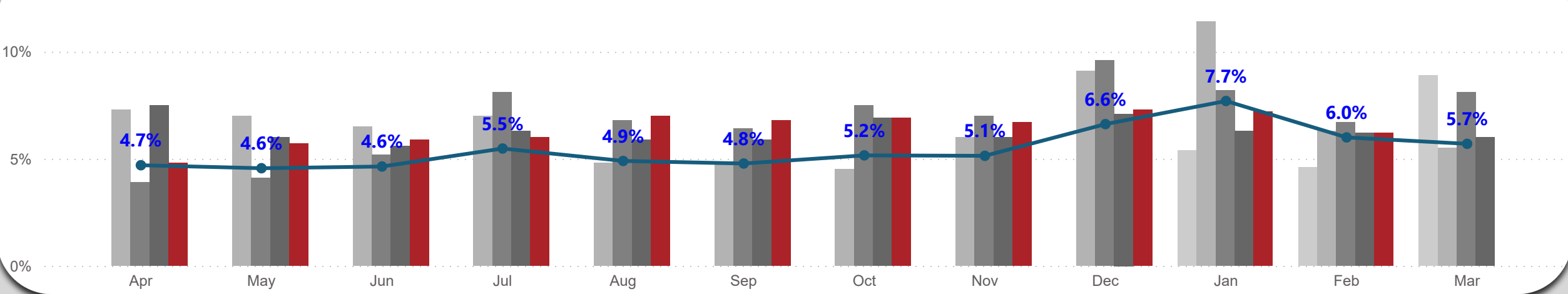


*In each case (apart from disability), the figures reflect the number of people that have explicitly stated/recorded an identity in Civica. If a person has not responded to the question, they are excluded from the measures.*

Turnover is -1.8% less than the same period last year , 0.8% above the five year average for this period and are 0.5% above last month.



Lost Time to Sickness is the same as the same period last year , 0.2% above the five year average for this period and are -1% below last month.



Turnover data is calculated using the *Standard CIPD calculation for workforce turnover*.

The 'Lost Time To Sickness' percentage is calculated from data obtained via Civica and applying the **Cleveland method** for calculation.

# ECFRS Monthly Performance Report February 2024

## Appendix - Rolling 12 Month Totals Up To February

### Incidents

	2020	2021	2022	2023	2024
<b>Incidents</b>	15,302	14,373	15,278	17,590	16,572
<b>Fires</b>	4,571	4,238	3,710	5,270	3,813
<b>Special Services</b>	4,614	4,071	5,138	5,240	5,555
<b>False Alarms</b>	6,117	6,064	6,430	7,080	7,204
<b>ADF Fires</b>	769	742	727	774	692
<b>Deliberate Fires</b>	1,686	1,174	1,100	1,400	1,043
<b>Non Domestic Fires</b>	408	383	396	436	373
<b>Unwanted Fire Signals</b>	1,061	986	1,197	1,227	1,264
<b>RTC ECFRS</b>	1,211	849	1,121	1,220	1,284
<b>RTC SERP</b>	117	599	754	825	792

### Casualties

	2020	2021	2022	2023	2024
<b>Primary Fire Injuries</b>	67	61	81	41	58
<b>ADF Injuries</b>	43	40	44	25	34
<b>Fire Fatalities</b>	2	4	11	4	8
<b>ADF Fatalities</b>	2	4	9	3	5
<b>RTC ECFRS Fatalities</b>	20	21	27	18	21
<b>RTC ECFRS Serious Injury</b>	131	89	103	142	111
<b>RTC SERP Fatalities *</b>	6	42	47	42	43
<b>RTC SERP Serious Injury *</b>	120	605	793	863	829

### Prevention and Protection

	2021	2022	2023	2024
<b>Home Fire Safety Visits</b>	2,557	6,104	7,975	10,269
<b>Home Fire Safety Visits - Operational Crew</b>	118	1,391	2,595	3,526
<b>Home Fire Safety Visits - Inspection Officers</b>	2,439	4,713	5,380	6,743
<b>RBIP Very High Audits</b>	27	277	742	283
<b>RBIP High Audits</b>	22	417	879	856

The above tables summarise the 12 Month rolling totals for each measure, up to and including the reporting month. For example, if the reporting month is October 2022, then the figure under 2022 will be the total of November 2021-October 2022.

\* SERP data is only provided for the past 3 years