



# ECFRS Monthly Performance Report July 2024

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*Report designed and created by the Performance and Analytics Team.*

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# ECFRS Monthly Performance Report July 2024

Overall	This Month		5 Yr Avg
Total Incidents	1,491	↓	1,619
Fires	387	↓	552
Special Services *	342	↑	333
False Alarms	636	↑	628
RTC**	126	↑	106

\* Total number of Special Service incidents excluding RTC Incidents  
 \*\* Total number of RTC incidents responded to by ECFRS

**Overall:** The number of **total incidents** are -3% less than the same period last year, -8% below the five year average for this period and are 4% above last month. The number of **total fire incidents** are -16% less than the same period last year, -30% below the five year average for this period and are 3% above last month. The number of **total special service incidents** are 10% greater than the same period last year, 7% above the five year average for this period and are 4% above last month. The number of **total false alarm incidents** are -2% less than the same period last year, 1% above the five year average for this period and are 5% above last month. The number of **RTCs attended by ECFRS** are 12% greater than the same period last year, 19% above the five year average for this period and are 25% above last month.

**Incidents:** As shown above, there are no significant changes in the total number of incidents reported during July, with a decrease in the number of reported fires. Special service incidents are still on a slight upward trend but are not tracking too far ahead of the five-year average. False Alarms are following the seasonal trend of increases over the summer months, however, they are in line with the five-year average for July.

**Injuries and Fatalities:** There have been no fire related fatalities recorded in July and the number of recorded injuries are in line with the five-year averages for the month

**Response Times and Home Fire Safety Visits completed by Operational Crews:** July saw the best response time for the past 4 years, despite being above the 10 minute target. All data points experienced an improvement, with lower call handling times, turnout times and travel times. This can potentially be linked to the fact that last month did not see as many incidents and fires as previous 'heatwave' years. The availability challenges highlighted in last month's report are still likely influencing the travel times, and the number of Home Fire Safety Visits completed by operational crews. While the number of visits are still under target, there has been an increase in the number of completed visits when compared to last month and the same point last year.

**Prevention:**

There has been successful recruitment for the vacant 0.5 FTE Safe and Well Officer role, with the new officer starting on 4th September 2024.

Local management continues to optimise Safe and Well resources. In July, a dynamic diary management approach identified 45 opportunities for alternative HFSV generation. This strategy allowed officers to contact 96 residents eligible for a Risk-Based Revisit or those with medical oxygen installations when visits were postponed or unavailable. This proactive approach resulted in 10 HFSVs in July, with additional visits scheduled for August.

# ECFRS Monthly Performance Report July 2024

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**Protection:** During April 2024, 8 additional officers completed their Level 3 qualifications and progressed to Level 4. However, confirmation has not yet been received from the training provider that all officers have passed all elements of Level 3. According to the competency framework, these officers cannot conduct audits at high-risk premises until we receive this confirmation. This delay has impacted the capacity to perform high-risk audits in July, reducing potential by up to 72 audits. These delays are being experienced nationally due to high demand for training, and ECFRS are in conversation with the training providers to examine how the receipt of confirmation can be made more effective in line with the competency framework.

Despite this, it is anticipated that the initial RBIP cycle will have completed visits on all new Very High Risk premises **11 months ahead** of schedule, and all new High risk premises 14 month ahead of schedule.

It has still been a busy month for Protection, and in addition to the audits at new premises, the team have also carried out an additional 28 audits at premises either requiring revisits due to non-compliances, or due to fire safety concerns identified at medium and low risk premises.

The team have also completed:

- 319 statutory consultations
- 107 business engagement visits
- 27 post-fire follow-ups
- 15 responses to alleged fire risks
- 6 Enforcement Notices issued

**Information Governance.** The numbers of FOIs requests received during July decreased from the previous month and are in line with the five-year average.

5 data breaches were recorded, 3 of which were graded Moderate, and 2 minor or near missed. A majority of the breaches involved emails and information shared within, with another breach concerned with a stolen mobile phone.

There has been a noticeable increase in the number of complaints logged for July. [REDACTED]

[REDACTED] hese are all being robustly managed and investigated in line with ECFRS policies and procedures.

**Road Traffic Collisions (RTC):** Around 60%-70% of Essex County Fire and Rescue Service (ECFRS) involvement in Road Traffic Collisions (RTCs) focuses on ensuring scene or vehicle safety, with approximately 20% involving the release or extrication of individuals. This trend is consistent in both July RTC activity and the 12-month rolling data. Most RTC incidents attended by ECFRS were concentrated in the Basildon, Southend and Grays areas.

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# ECFRS Monthly Performance Report July 2024

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## **Spotlight on Prevention: Firebreak week for the Extra21 charity**

During July, the Essex County Fire and Rescue Service hosted a 4-day Fire Break Course in Maldon. This is an annual Firebreak course delivered to teenagers and young adults with Down Syndrome which has been running for over 12 years. The cost of the course is covered by charitable funding managed by the Worshipful Company of Firefighters.

The young people and adults attending the course had a chance to spend 4 days as fire cadets working with off duty firefighters. They learnt how to use a firehose, to climb a ladder safely and participate in fire cadet drills. On the 4th day, the fire cadets performed in a passing out parade where they showcased all the skills they'd learnt to their families and other off duty firefighters.

The Firebreak team has adapted the course year on year to ensure that it is inclusive and meets the diverse needs of the participants. The levels of self-confidence, self-esteem and pride the course brings out in the participants is evident every pass out parade, every year.

This year's Firebreak had 10 participants, with a number of internal and external partners including:

- Urban Search and Rescue and the search and rescue dogs
- Fire Investigation dogs
- Rural engagement Team
- ECFRS Support staff
- Essex Therapy Dogs
- Essex Chapter of the Red Knights International Firefighters Motorcycle Club.
- Comic Con group (Colchester)

It has been a fantastic example of our Service and community groups coming together to provide an amazing intervention.

The below email was received from one of the parents of a participant that summarises the impact of the course.

*"It was my son's first time on the course, and he enjoyed every minute of it. It was very well structured and aimed at the right level. It is fantastic that you achieved such an incredible passing out parade and demonstration on the last day - the young adults were fully engaged and carried out their tasks and duties exceptionally well. Sharing both breakfast and lunch together was a great idea, as they are all motivated by food, and it is a great opportunity for them to socialise and bond while having some down time. The course content was varied and suitably challenging and highly constructive.*

*George is known at school for not joining in activities and sitting out on the side, so the fact your team had him fully engaged and contributing for the whole week, including giving him the confidence to climb to the first floor of the tower, is wonderful and a credit to you.*

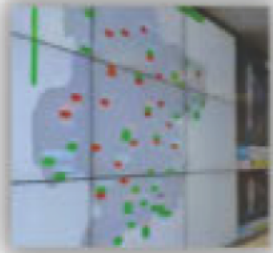
*Please pass on my thanks to the amazing staff members who donated their valuable spare time. They were all brilliant in their manner and approach to the young adults and really got the best out of them. Again, an outstanding outcome for everyone who participated. They have all gained so much from attending the course, socially, physically and emotionally, as well as giving them confidence in themselves and their abilities. I think you have proved to everyone that just because you have Down Syndrome doesn't stop you from doing something, and young adults with DS deserve the opportunities offered to the rest of the community.*



# July 2024 in numbers

#WeAreEssexFire

97% Core station coverage



1,491

Incidents attended



848

Home Fire Safety Checks



97

Very high / high risk Protection audits



83%



Attendance within 15 minutes

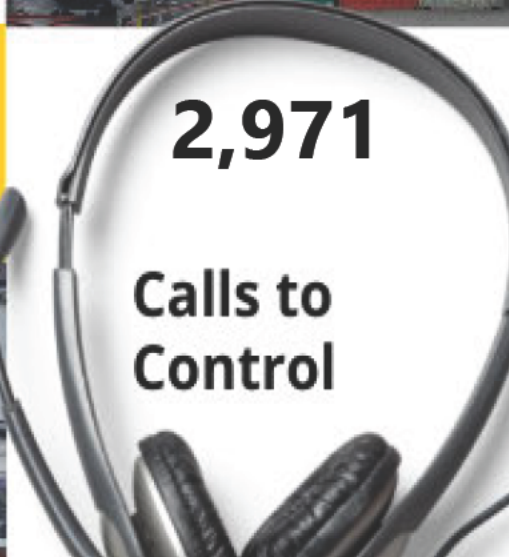
Accidental Dwelling Fires

47



2,971

Calls to Control



28

Non domestic fires



112

Deliberate fires

**FireStoppers.**  
0800 169 5558

100% anonymous. Always.

14

Animal rescues





# ECFRS Monthly Performance Report

## July 2024

### Outcomes

Metric vs Tolerance	Metric	5 Yr Avg	Last Month	Tolerance			
Number of Deliberate Fires	112	144	117	115+	99-114	40-98	0-39
Number of ADF Fires	47	53	47	68+	61-67	43-60	0-42
Number of Non-Domestic Fires	28	40	38	40+	34-39	12-33	0-11
Number of Primary Fire Injuries	6	5	9	8+	5-7	2-4	0-3
Number of ADF Injuries	4	3	4	6+	4-5	1-3	0
Fire Fatalities	0	0	1	3+	2	1	0
Accidental Dwelling Fire Fatalities	0	0	0	3+	2	1	0
Number of Unwanted Fire Signals	102	103	95	114+	101-113	72-100	0-71
Audits (RBIP Very High)*	39	35	34	0-30	31-34	35-38	39+
Audits (RBIP High)*	58	59	36	0-57	58-64	65-71	72+

\* Audit data measured for past 3 years.

The 5 Year Average includes the results for the current month and for the same month in the previous four years, creating a rolling average that provides insight into performance trends over a longer period.

### People

Metric vs 5 Year Average	Metric	5 Yr Avg	Last Month	Comments
Sickness Rate	6.3%	↓ 6.7%	5.6%	ECFRS Data calculated using the Cleveland method
Turnover	10.6%	↑ 10.0%	10.7%	Standard CIPD calculation (Number of leavers in period divided by average headcount in period).

### Inputs

Metric vs Target	Metric	5 Yr Avg	Last Month	Target
Core Station Coverage	97%	↓ 97%	97%	98%
Potential Life-Threatening Incident First Attendance	10:35	↓ 10:48	10:58	10:00
Potential Life-Threatening Incident Call Handling	01:41	01:53	01:57	-
Potential Life-Threatening Incident Turnout	02:20	02:27	02:19	-
Incidents attended within 15 minutes	83%	↓ 81%	85%	90%
Safe and Well Visits conducted by Safe and Well Team	552	↓ 379	499	644
HFSC conducted by Operational Staff	296	↓ 197	289	436
Global Availability	66%	↓ 66%	64%	80%
Freedom of Information Response Rate	95%	↑ 94%	100%	90%

### RTC

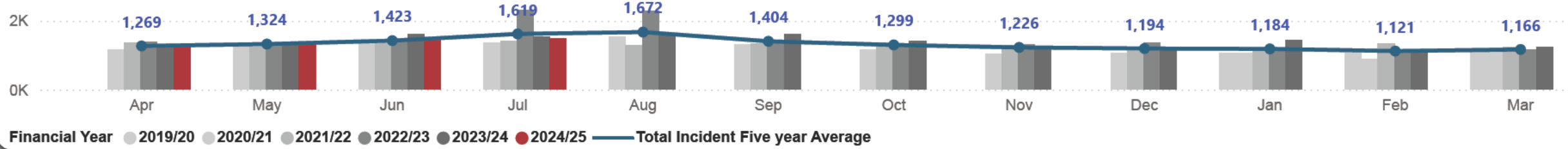
Metric vs 5 Year Average	ECFRS			SERP**		
Metric	5 Yr Avg	Last Month	Metric	4 Yr Avg*	Last Month	
RTC Incidents Attended	126	↑ 106	101	59	↓ 74	73
RTC Serious injury	8	↓ 13	12	61	↓ 81	72
RTC Fatalities	5	↑ 3	2	4	↔ 4	4

\*\* The SERP (Safer Essex Road Partnership) data shows all Road Traffic Collisions attended by Essex Police where there was either a victim killed or seriously injured. A subsection of these incidents would have also been attended by Essex County Fire and Rescue Service when our assistance was required.

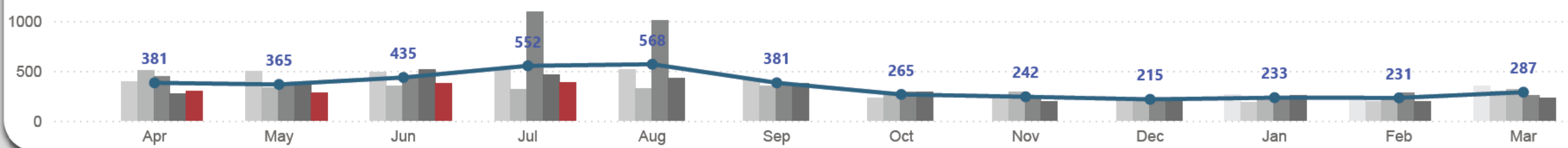
# ECFRS Monthly Performance Report July 2024

Overall Summary

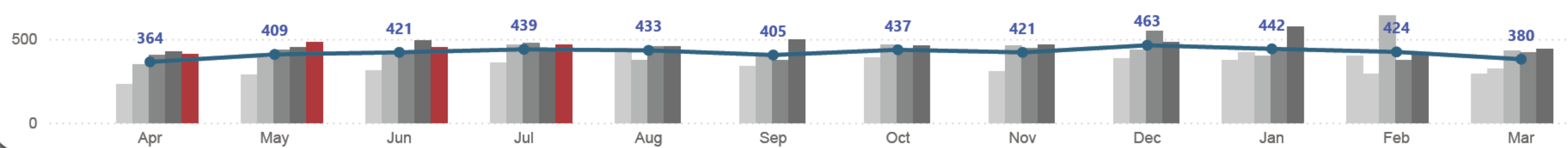
The number of **total incidents** are -3% less than the same period last year, -8% below the five year average for this period and are 4% above last month.



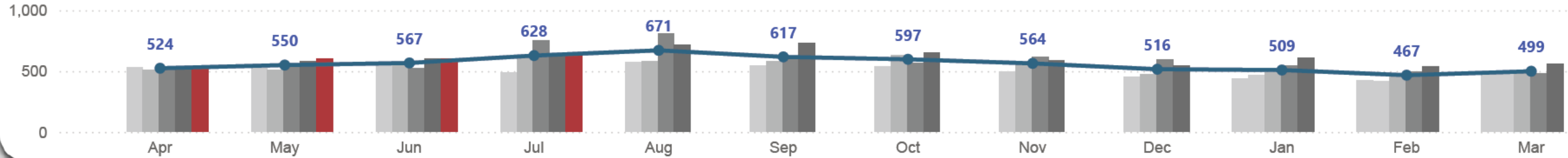
The number of **total fire incidents** are -16% less than the same period last year, -30% below the five year average for this period and are 3% above last month.



The number of **total special service incidents** are 10% greater than the same period last year, 7% above the five year average for this period and are 4% above last month.

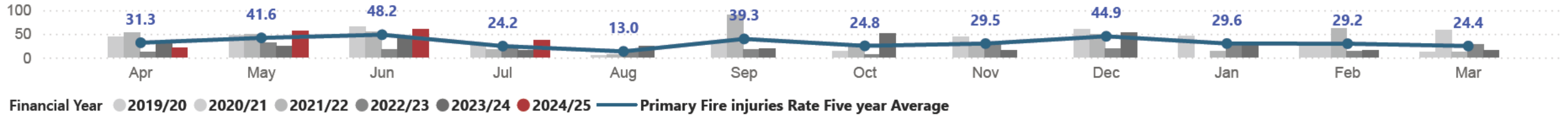


The number of **total false alarm incidents** are -2% less than the same period last year, 1% above the five year average for this period and are 5% above last month.

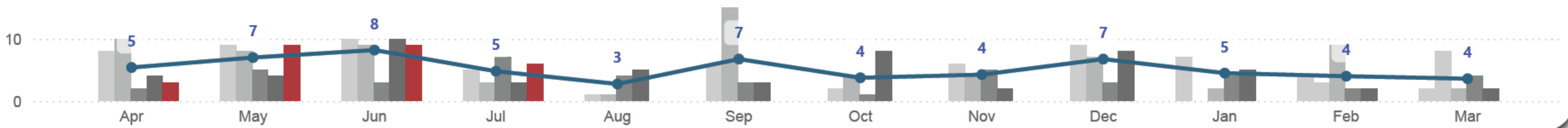


# ECFRS Monthly Performance Report July 2024

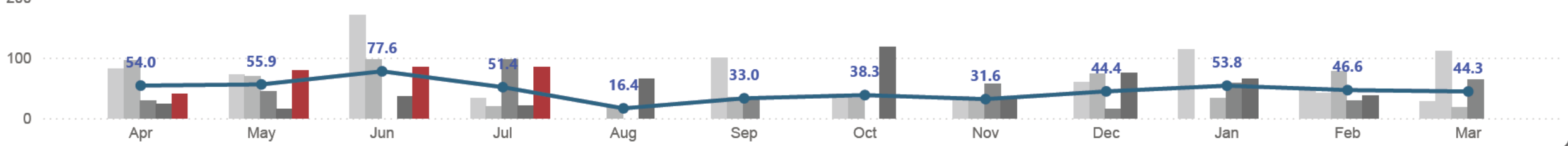
The Primary Fire Injury Rate per 1,000 Primary Fires is 136% greater than the same period last year, 51% greater than the five year average for this period and is -39% less than last month.



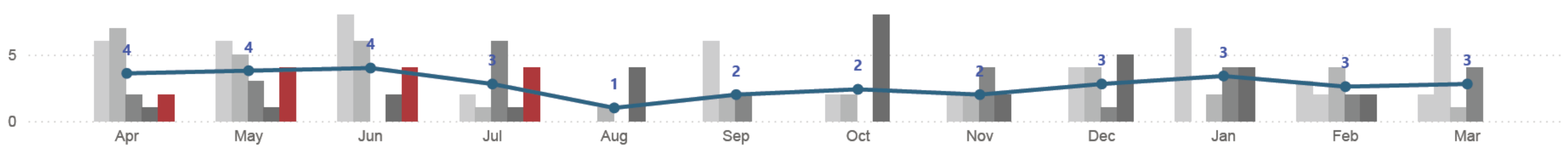
The number of Primary Fire Injuries are 100% greater than the same period last year, 25% greater than the five year average for this period and are -33% less than last month.



The rate of ADF Injuries per 1,000 ADF Fires is 299.5% greater than the same period last year, 65.6% greater than the five year average for this period and is the same as last month.



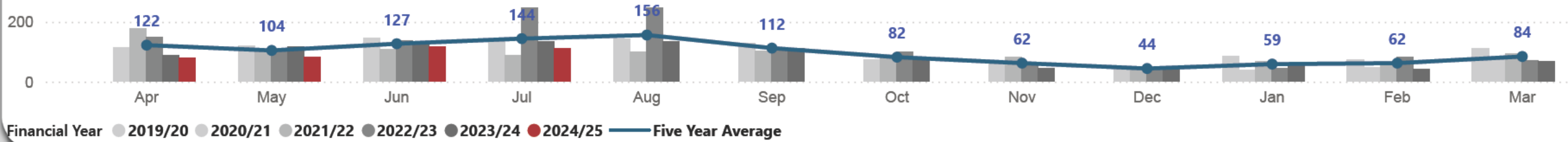
The number of ADF Injuries are 300% greater than the same period last year, 42.9% greater than the five year average for this period and are the same as last month.



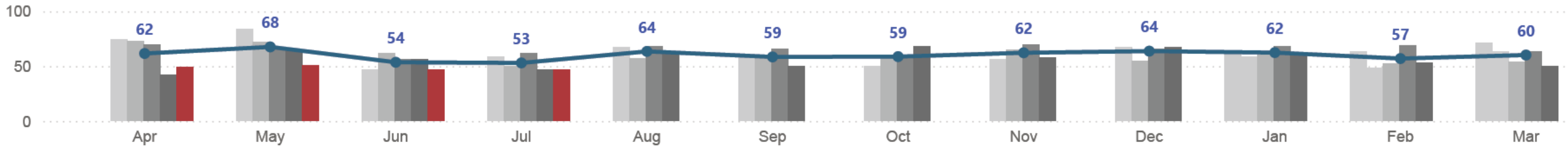


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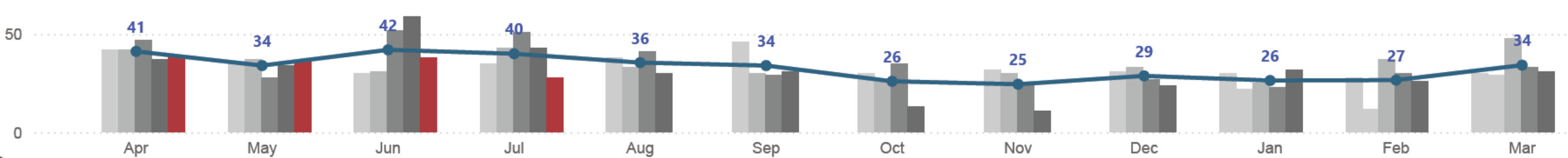
The number of Deliberate Fires are -17% less than the same period last year, -22% below the five year average for this period and are -4% below last month.



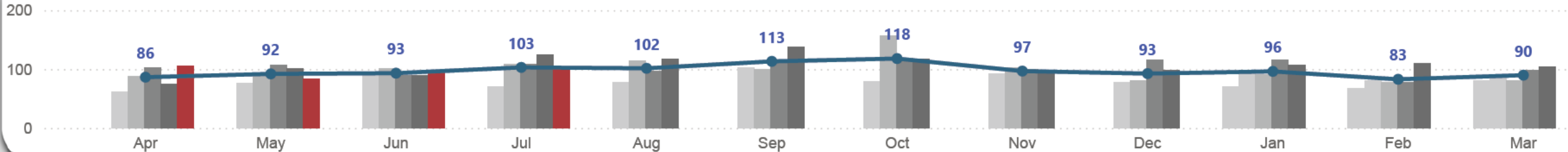
The number of Accidental Dwelling Fires are the same as the same period last year, -11% below the five year average for this period and are the same as last month.



The number of Non Domestic Fires are -35% less than the same period last year, -30% below the five year average for this period and are -26% below last month.



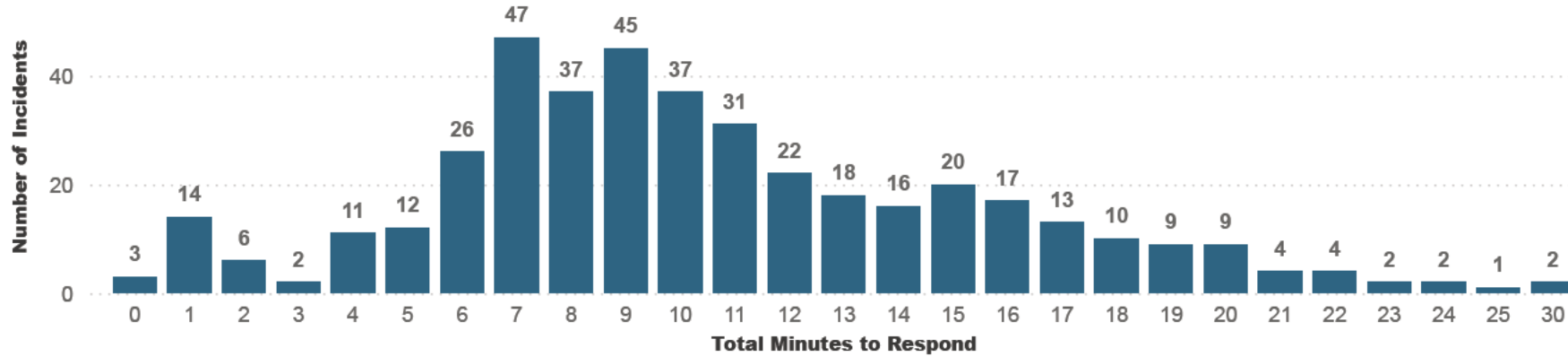
The number of Unwanted Fire Signals are -18% less than the same period last year, -1% below the five year average for this period and are 7% above last month.



# ECFRS Monthly Performance Report July 2024

## Response Times

Number of Potential Life Threatening Incidents Per Minutes to Respond



% Within 15 Minutes

Month	2021/22	2022/23	2023/24	2024/25
Apr	87%	83%	83%	83%
May	86%	86%	86%	83%
Jun	84%	84%	82%	85%
Jul	83%	77%	81%	83%
Aug	86%	75%	80%	
Sep	83%	82%	82%	
Oct	85%	84%	82%	
Nov	86%	83%	81%	
Dec	85%	83%	81%	
Jan	87%	85%	77%	
Feb	82%	84%	81%	
Mar	86%	86%	84%	

Avg Call Handling Time

Month	2021/22	2022/23	2023/24	2024/25
Apr	01:38	01:51	01:53	02:15
May	01:46	01:49	01:38	01:57
Jun	01:42	01:54	01:52	01:57
Jul	02:10	01:53	02:00	01:41
Aug	01:43	02:25	02:05	
Sep	01:46	01:59	01:58	
Oct	01:54	02:00	01:56	
Nov	01:54	01:55	02:11	
Dec	01:55	01:55	02:00	
Jan	01:43	01:48	02:25	
Feb	02:15	01:41	02:24	
Mar	01:55	01:50	01:47	

Avg Turnout Time

Month	2021/22	2022/23	2023/24	2024/25
Apr	02:27	02:29	02:20	02:33
May	02:33	02:30	02:17	02:39
Jun	02:20	02:17	02:23	02:19
Jul	02:27	02:38	02:24	02:20
Aug	02:34	02:37	02:18	
Sep	02:24	02:38	02:19	
Oct	02:42	02:20	02:23	
Nov	02:42	02:28	02:28	
Dec	02:32	02:35	02:28	
Jan	02:42	02:52	02:50	
Feb	02:36	02:21	02:41	
Mar	02:36	02:40	02:29	

Avg Travel Time

Month	2021/22	2022/23	2023/24	2024/25
Apr	05:42	05:56	06:30	06:12
May	05:37	05:50	05:37	06:10
Jun	06:10	06:24	06:20	06:40
Jul	06:04	06:58	06:44	06:30
Aug	06:00	06:42	06:26	
Sep	06:04	06:34	06:28	
Oct	05:33	06:05	06:28	
Nov	06:14	05:49	06:40	
Dec	06:28	06:28	06:29	
Jan	05:42	06:06	06:57	
Feb	05:48	06:09	06:19	
Mar	05:37	06:01	06:03	

Avg Response Time

Month	2021/22	2022/23	2023/24	2024/25
Apr	09:53	10:21	10:47	11:03
May	09:59	10:10	09:35	10:49
Jun	10:14	10:41	10:39	10:58
Jul	10:44	11:38	11:16	10:35
Aug	10:22	11:49	10:50	
Sep	10:17	11:15	10:50	
Oct	10:17	10:27	10:51	
Nov	10:54	10:17	11:25	
Dec	10:58	11:00	11:02	
Jan	10:06	10:50	12:16	
Feb	10:48	10:13	11:35	
Mar	10:10	10:36	10:28	

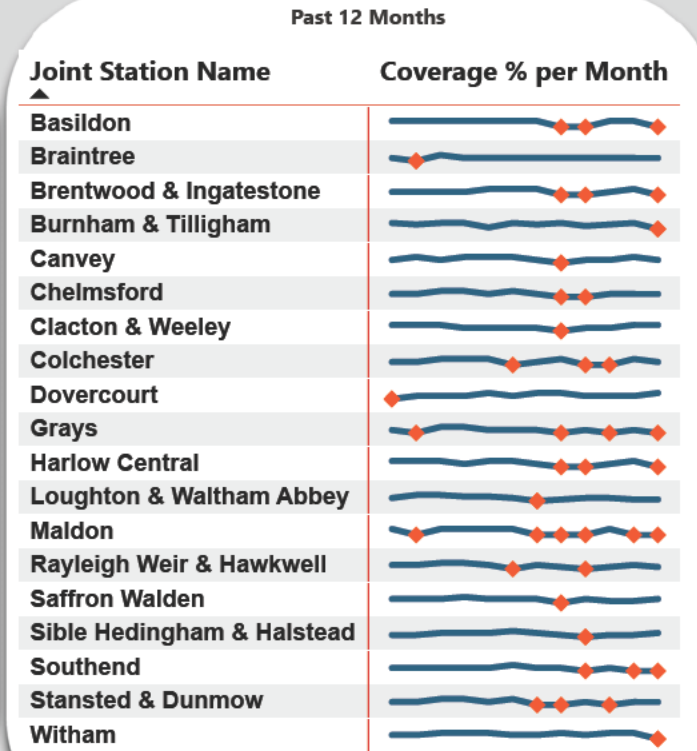
The average response time this month is **10:35 minutes**. The median response time, representing the middle value is **09:34 minutes**, indicating that half the responses were less than this time and the other half were longer. The mode, or most frequently occurring response time was **09:20 minutes**. Note, in calculating the mode, response times have been rounded to the nearest 10 seconds to provide a more uniform set of data.

Of the incidents where it took 20 minutes or more to respond, there were a total of 7 individuals receiving injuries. 4 of these required hospital treatment for slight injuries and 3 received first aid at the scene with no hospital treatment. All injuries were received from RTC incidents.

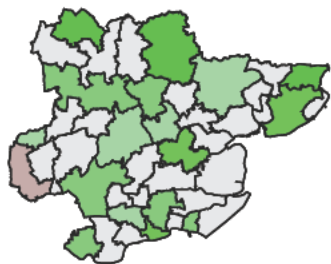
# ECFRS Monthly Performance Report July

Coverage

Joint Station Name	Feb 2024	Mar 2024	Apr 2024	May 2024	Jun 2024	Jul 2024
Basildon	96%	96%	96%	96%	96%	96%
Braintree	96%	98%	97%	97%	97%	97%
Brentwood & Ingatestone	96%	96%	96%	97%	97%	97%
Burnham & Tilligham	98%	99%	99%	96%	99%	98%
Canvey	99%	98%	99%	99%	99%	98%
Chelmsford	96%	97%	97%	96%	97%	96%
Clacton & Weeley	99%	99%	98%	98%	98%	98%
Colchester	96%	97%	97%	97%	95%	96%
Dovercourt	98%	98%	98%	99%	98%	99%
Grays	96%	98%	98%	97%	97%	97%
Harlow Central	97%	97%	96%	97%	97%	96%
Loughton & Waltham Abbey	98%	98%	97%	97%	96%	94%
Maldon	98%	99%	99%	99%	99%	98%
Rayleigh Weir & Hawkwell	97%	98%	98%	97%	95%	97%
Saffron Walden	99%	99%	100%	99%	99%	99%
Sible Hedingham & Halstead	98%	99%	99%	99%	100%	99%
Southend	97%	97%	97%	97%	98%	97%
Stansted & Dunmow	98%	99%	99%	98%	99%	97%
Witham	96%	97%	97%	97%	96%	96%
<b>Total</b>	<b>97%</b>	<b>98%</b>	<b>98%</b>	<b>97%</b>	<b>97%</b>	<b>97%</b>



## Core Station Coverage July 2024



Monthly Average

97%

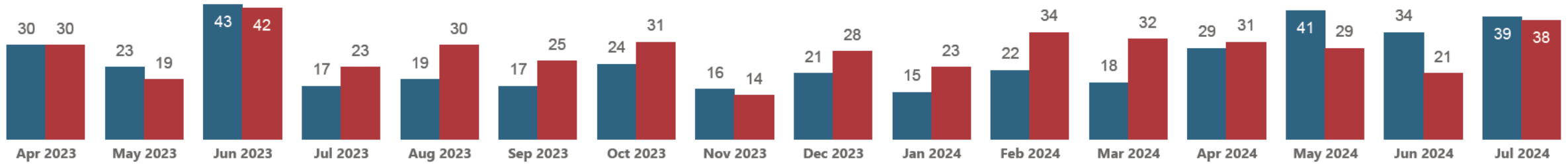
Target 97%

Statistical analysis was recently completed, investigating if there is a link between response times and station coverage. The analysis concluded that there is a correlation between coverage and response times and that the strategic stations are broadly in the right locations.

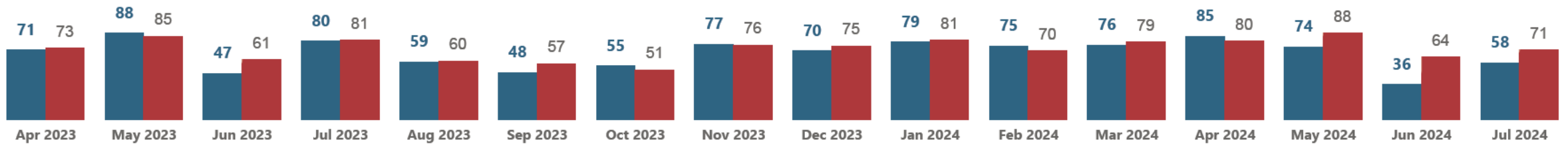
The control teams proactively move resources around to meet the risk and ensure our strategic stations have coverage. Work is on-going across all the on-call strategic stations to improve station availability and command teams are exploring different ways of working to ensure that the service moves people and not appliances.

# ECFRS Monthly Performance Report July 2024

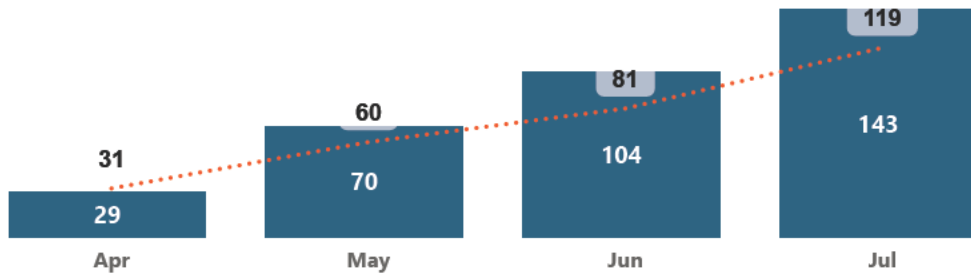
## RBIP Audits Complete for Very High Risk Properties Compared to Expected Audits



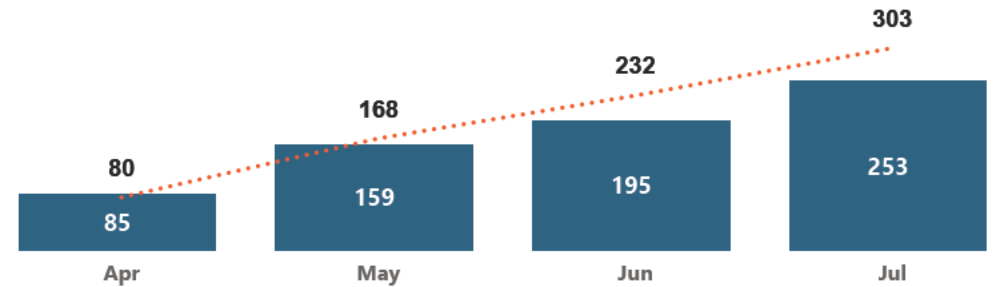
## RBIP Audits Complete for High Risk Properties Compared to Expected Audits



## Cumulative RBIP Audits- Very High Risk vs Expectation



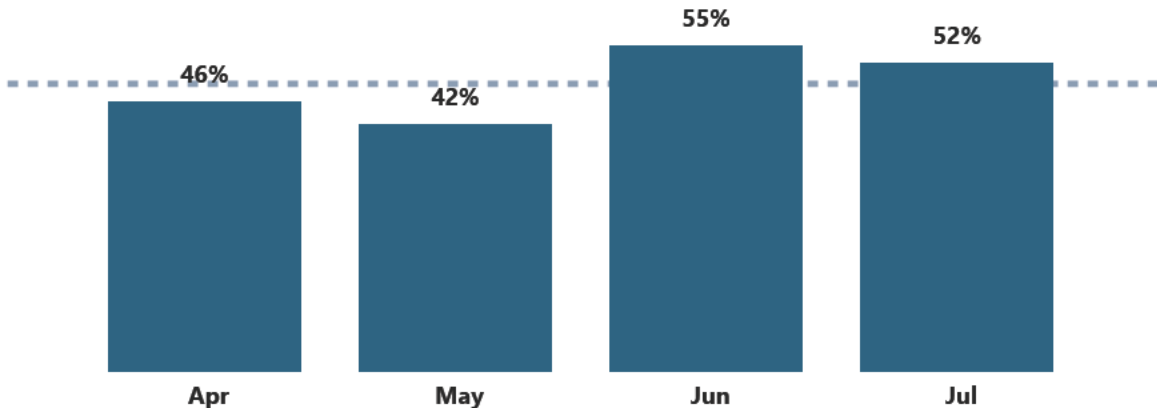
## Cumulative RBIP Audits - High Risk vs Expectations



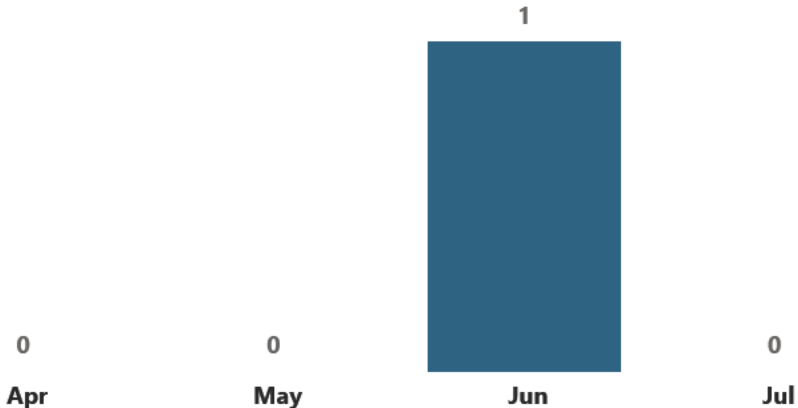
The charts above compare actual number of audits completed against unique premises, against the expected number of audits. The expected number of audits take into account the FTE, the realistic number of audits that can be completed per FTE, based on the past 3 months average, and the realistic proportion of very high and high audits based on the qualifications of the existing team members.

# ECFRS Monthly Performance Report July 2024

Percentage of Satisfactory Audits from January 2023

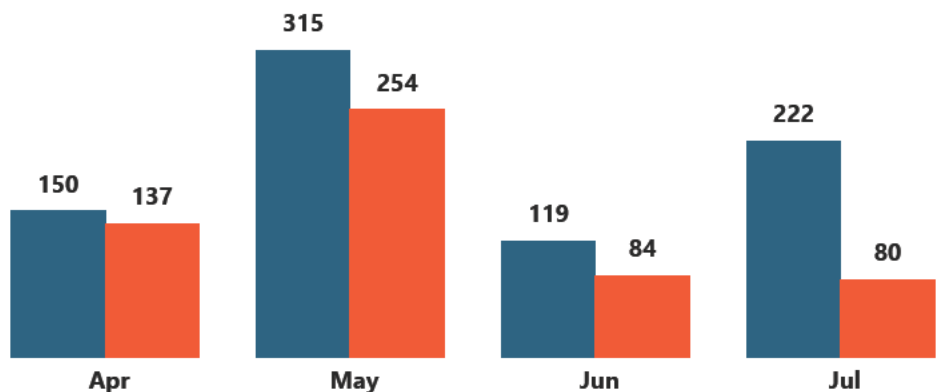


Prohibition Notices Issues per Prohibition Date

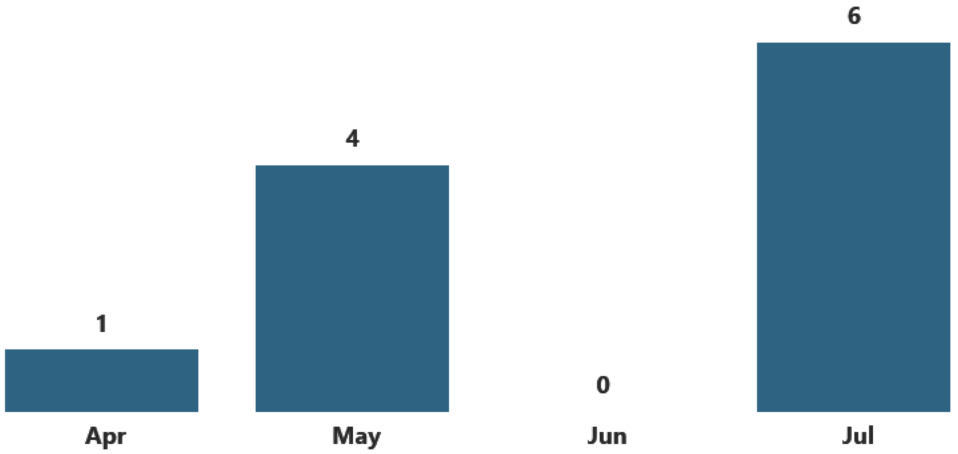


FS040 Referrals by Assigned Date

● Referrals ● Complete



Enforcement Notices Issued by Notice Served Date

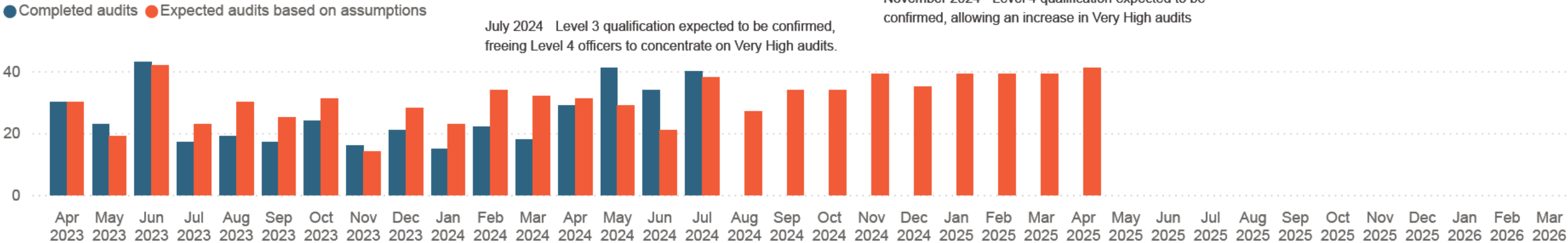


There have been **60** Notice Of Deficiencies issued this month vs **41** last month

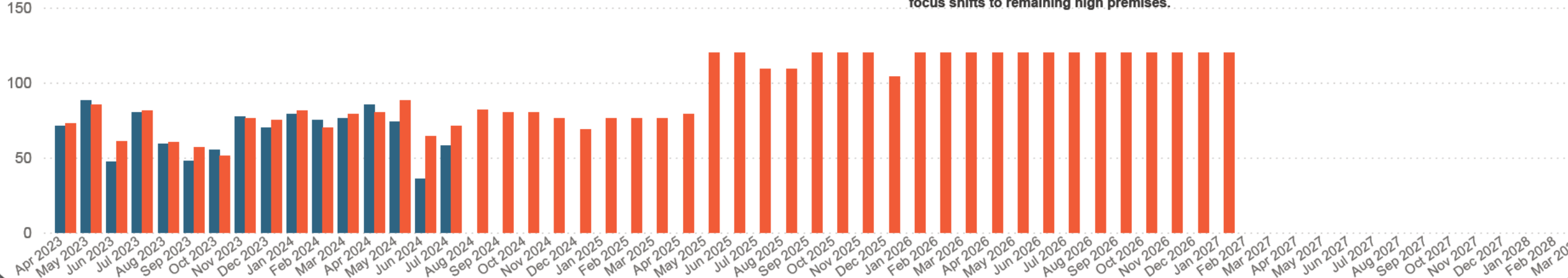
# ECFRS Monthly Performance Report

## Protection - Actual vs Expected Audits

### Completed and Expected Audits (Very High)



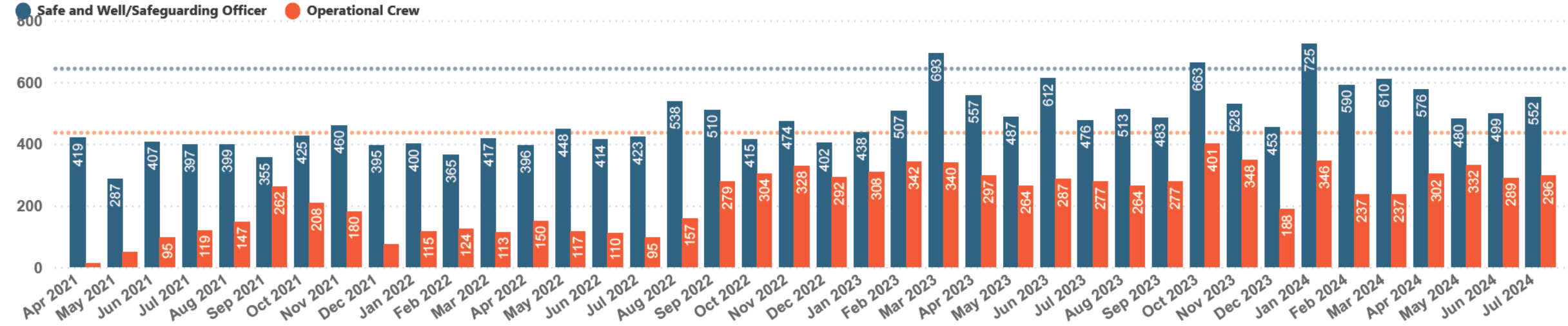
### Completed and Expected Audits (High)



The above charts summarise the number of completed audits and the number of expected audits, forecast to the end of the RBIP period. The forecasts take into account the remaining number of premises left to audit at least once in the RBIP period, combined with the expected FTE levels per month, the average numbers of audits per FTE that can be completed, and expected proportions of high and very high audits.

# ECFRS Monthly Performance Report July 2024

## Total Home Fire Safety Visits conducted by Operational Crews and Safe and Well/Safeguarding Officers



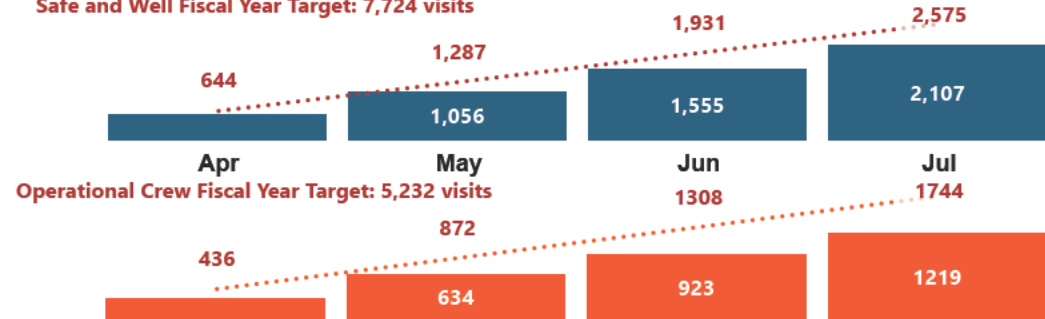
July 2024 saw a total number of 848 visits which were 8% greater than the previous month's total of 788 visits and 13% greater than the total number of 753 visits at the same point last year.

Operational Crew visits were 2% greater than the previous month's visits, 7% greater than the total number of visits at the same point last year, and were below the target number of visits for the month.

Safe and Well/Safeguarding Officer visits were 11% greater than the previous month's visits, 16% greater than the total number of visits at the same point last year, and were below the target number of visits for the month.

## Cumulative Prevention Visits (April-April)

Safe and Well Fiscal Year Target: 7,724 visits



To ensure our communities within the home are as safe as possible we offer free home visits to any Essex resident, this includes the installing of Smoke Detectors. Knowing how to reduce the risk of fire in your home is an important part of living safe and well.

### Safe and Well/Safeguarding Officer Monthly Visit Target

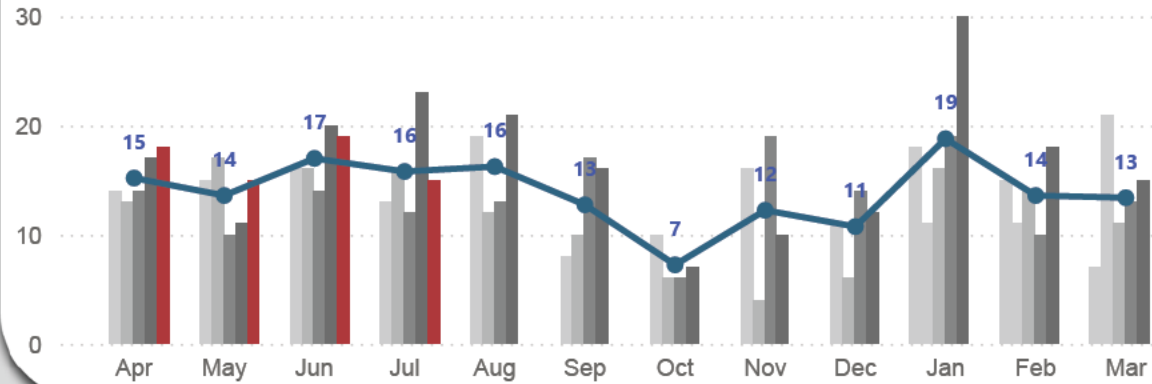
644

### Operational Crew Monthly Visit Target

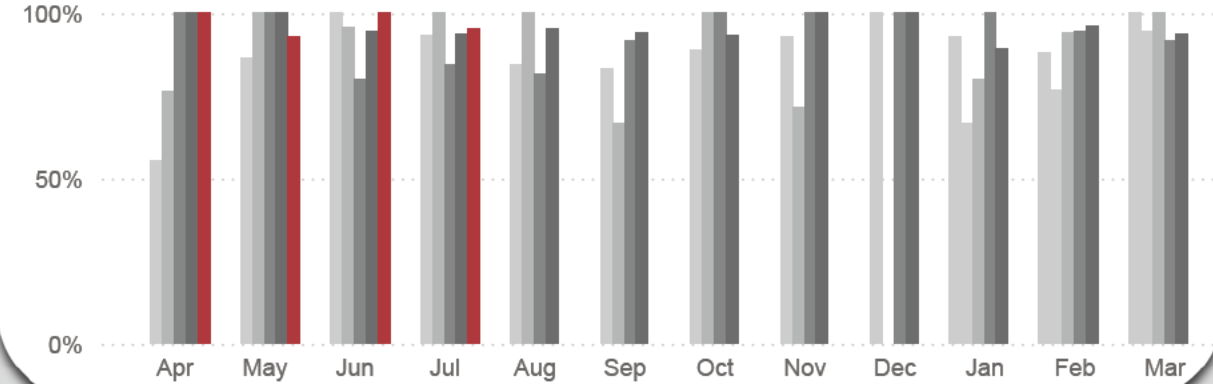
436

# ECFRS Monthly Performance Report July 2024

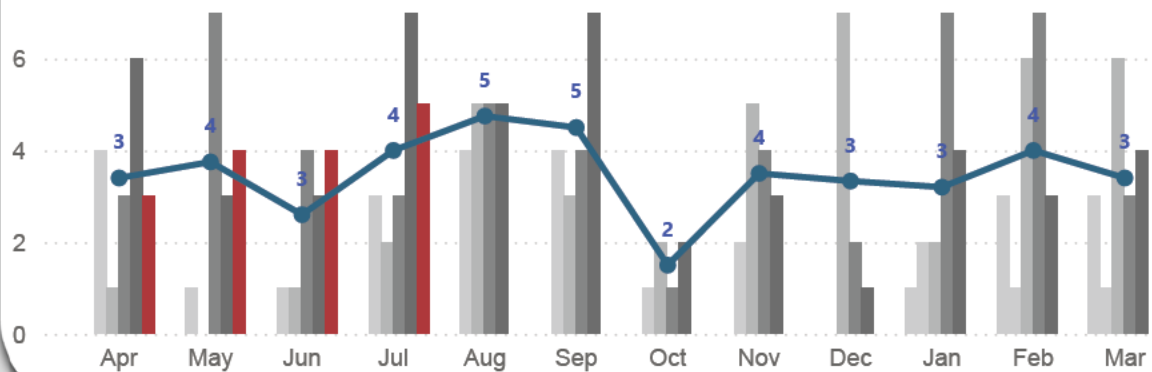
### FOI & EIRs Received



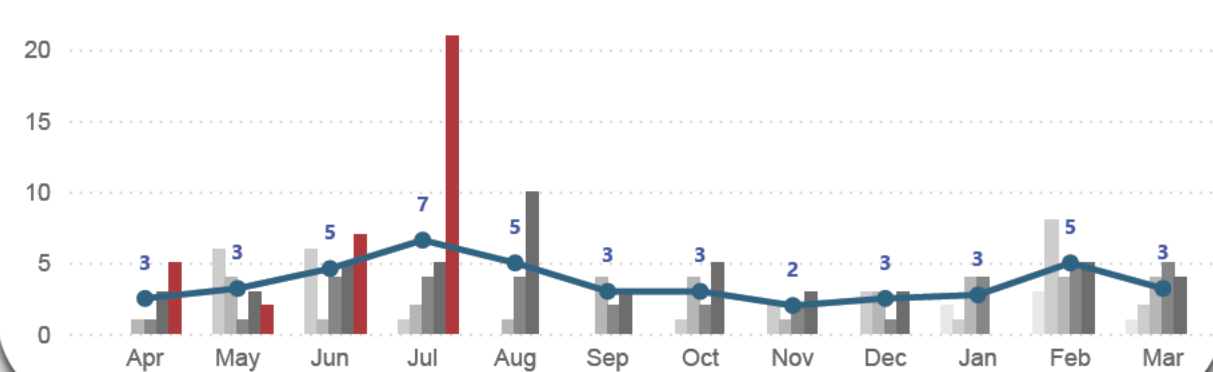
### FOI Completion Rate



### Data Breaches

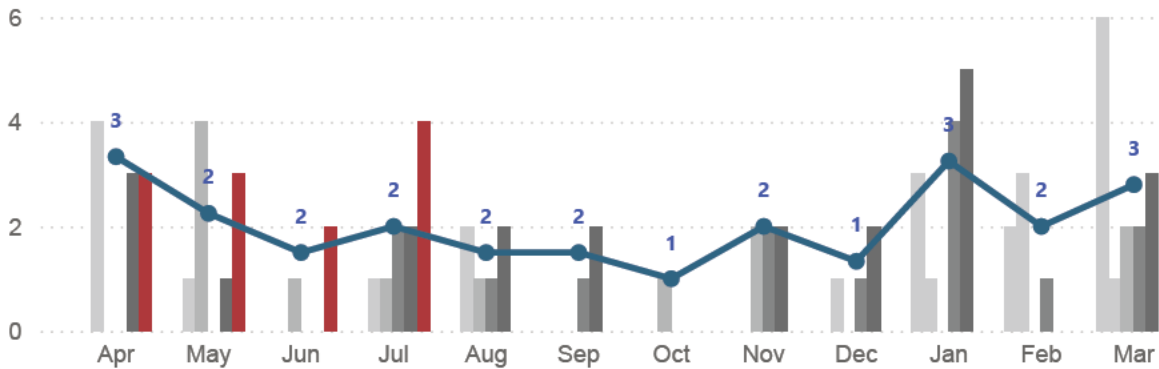


### Complaints Received

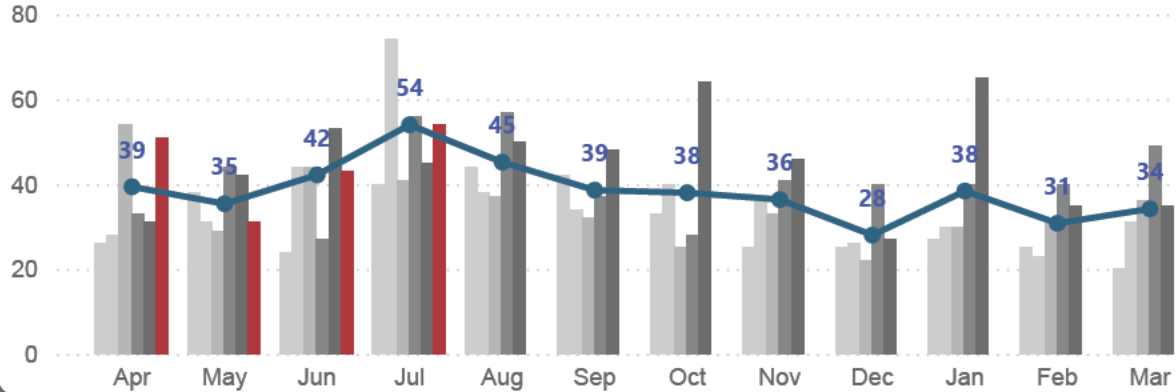




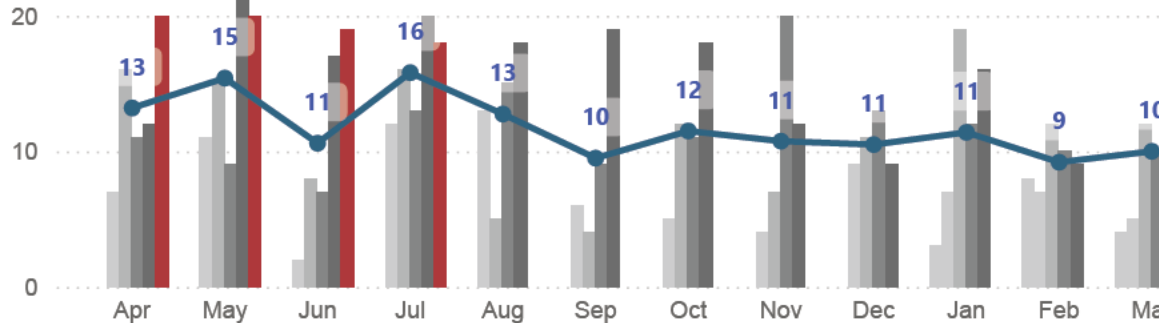
SARs Received



Fire EIR Received



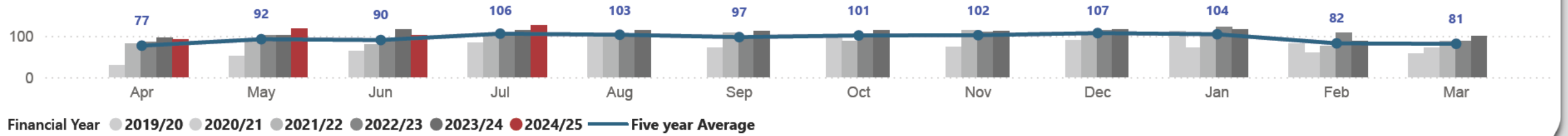
Other\*



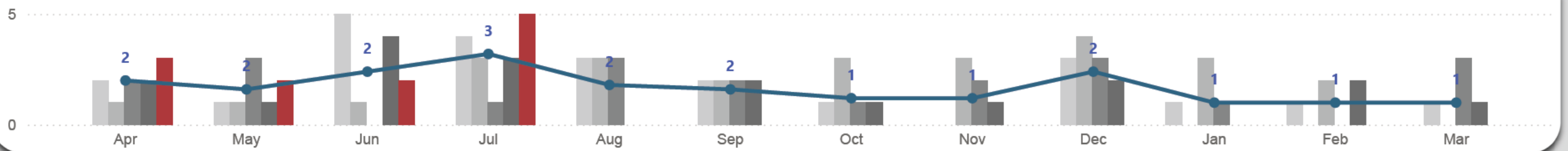
\*The 'Other' Section refers to: S212, CCTV, Correspondence, Complements, Data Rights, DPIA, ISP

# ECFRS Monthly Performance Report July 2024

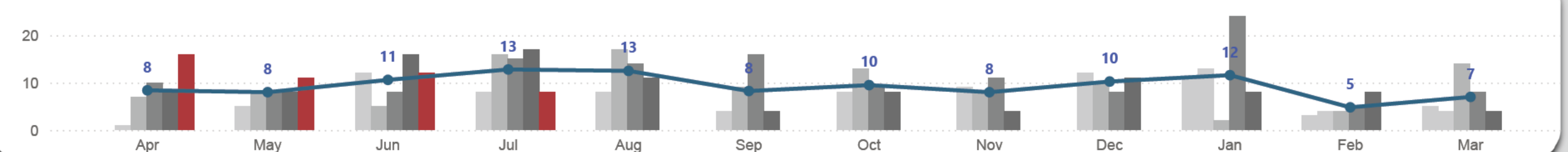
The number of **RTCs attended by ECFRS** are 12% greater than the same period last year, 19% above the five year average for this period and are 25% above last month.



The number of **fatalities from RTCs attended by ECFRS** are 67% greater than the same period last year, 67% above the five year average for this period and are 150% above last month.



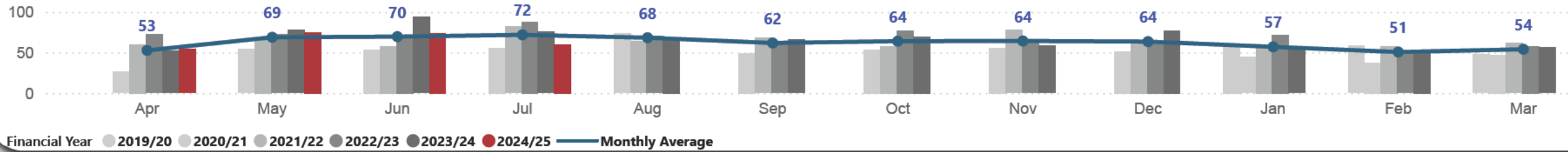
The number of **serious injuries from RTCs attended by ECFRS** are -53% less than the same period last year, -38% below the five year average for this period and are -33% below last month.



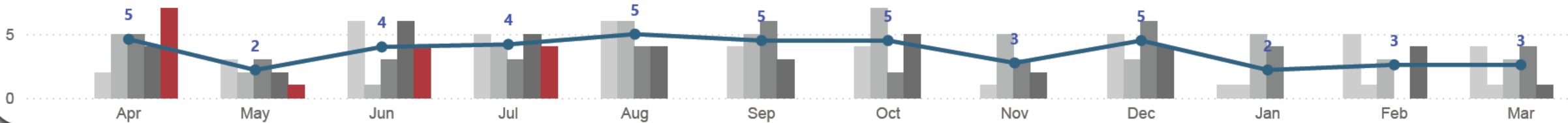
The SERP (Safer Essex Road Partnership) data shows all Road Traffic Collisions attended by Essex Police where there was either a victim killed or seriously injured. A subsection of these incidents would have also been attended by Essex County Fire and Rescue Service when our assistance was required.

# ECFRS Monthly Performance Report July 2024

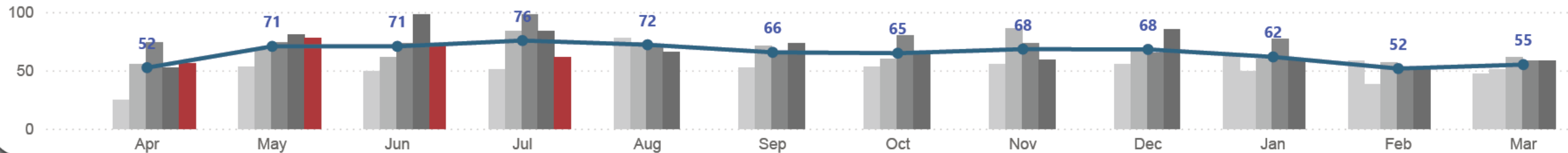
The number of SERP recorded RTCs are -22% less than the same period last year , -18% below the five year average for this period and are -19% below last month.



The number of SERP recorded RTC Fatalities are -20% less than the same period last year , the same as the five year average for this period and are the same as last month.



The number of SERP recorded RTC Serious Injuries are -27% less than the same period last year , -20% below the five year average for this period and are -15% below last month.

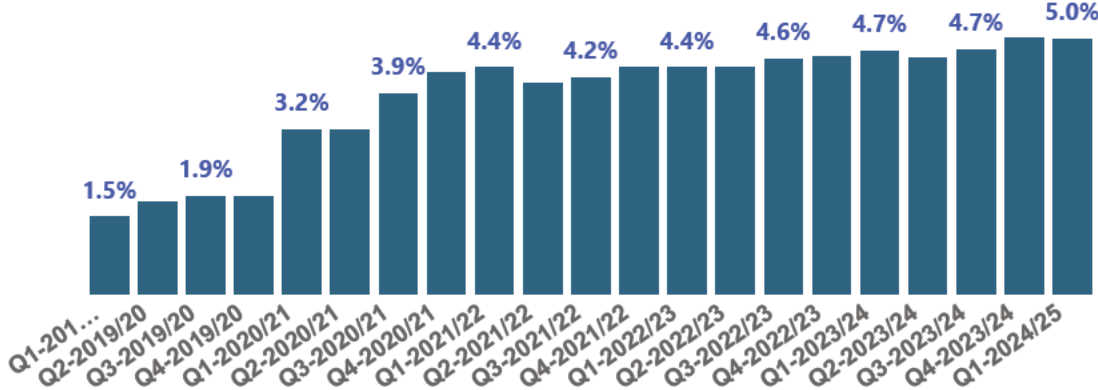


Road traffic safety is the responsibility of the Safer Essex Roads Partnership (SERP) which includes a number of organisations including Essex Police; Essex County Fire & Rescue Service; Essex County Council; Southend on Sea Borough Council; Thurrock Council; National Highways; East of England Ambulance Service Trust; Essex and Herts Air Ambulance Service Trust; and The Safer Roads Foundation (Registered Charity)

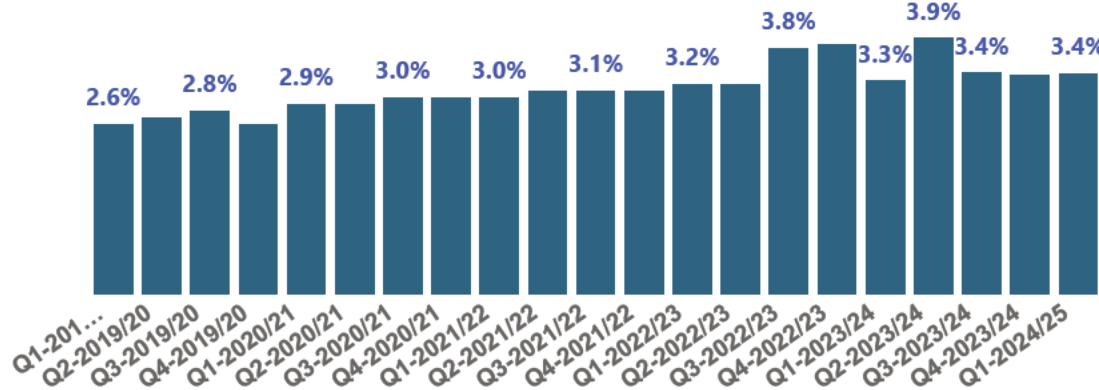
Vision Zero is the ambition of SERP to have ZERO road deaths and serious injuries on roads in the Essex, Southend and Thurrock council areas by 2040.

The SERP data shows all Road Traffic Collisions attended by Essex Police where there was either a victim killed or seriously injured. A subsection of these incidents would have also been attended by Essex County Fire and Rescue Service when our assistance was required.

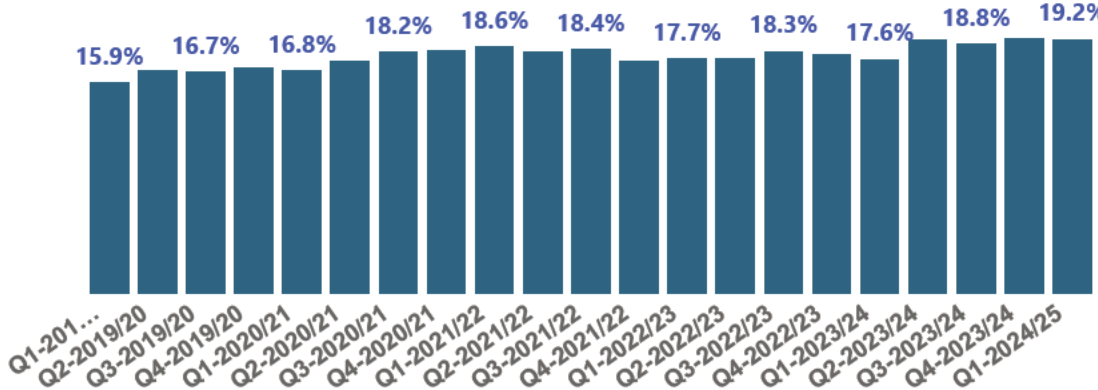
### % Disabled



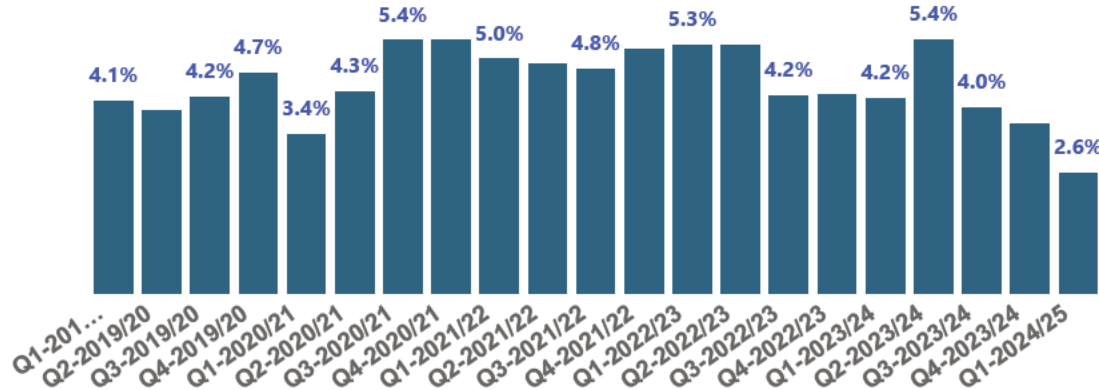
### % Ethnic Minority



### % Female

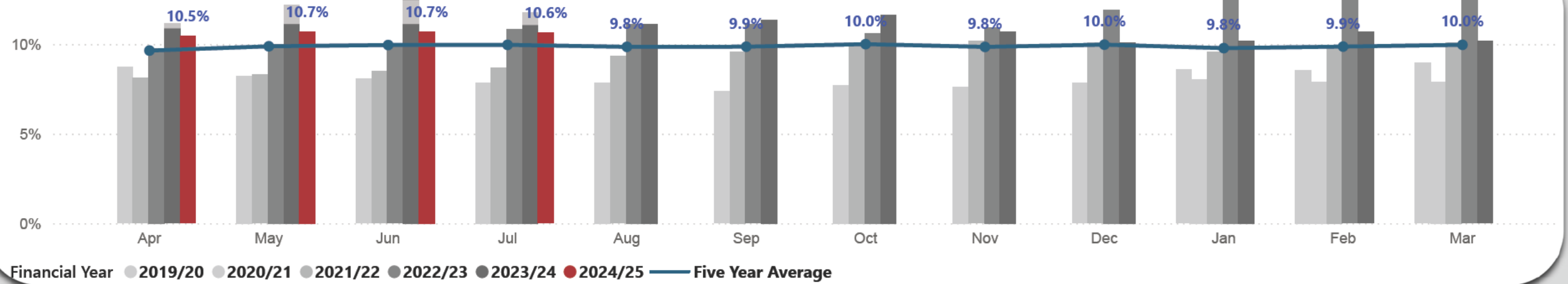


### % LGBTQ

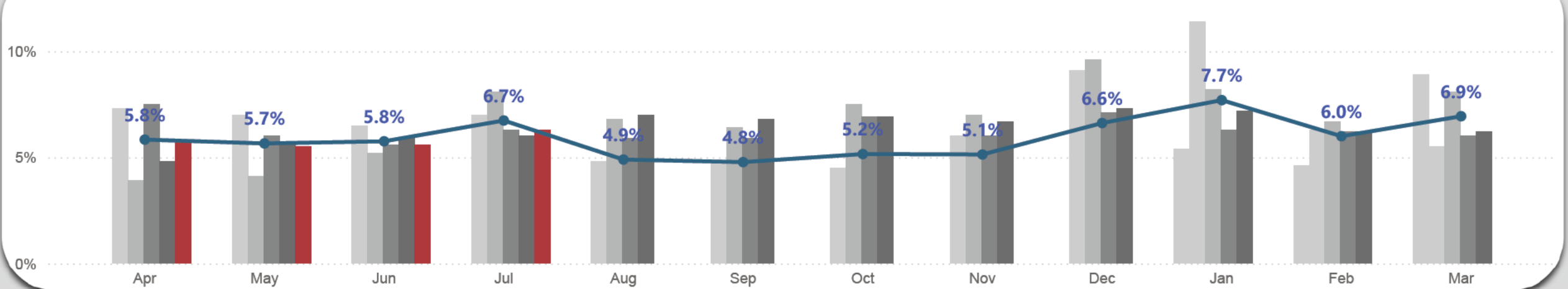


*In each case (apart from disability), the figures reflect the number of people that have explicitly stated/recorded an identity in Civica. If a person has not responded to the question, they are excluded from the measures.*

Turnover is -1.2% less than the same period last year , 0.6% above the five year average for this period and are -0.1% below last month.



Lost Time to Sickness is 0.3% greater than the same period last year , -0.4% below the five year average for this period and are 0.7% above last month.



- Turnover data is calculated using the *Standard CIPD calculation for workforce turnover*.
- The 'Lost Time To Sickness' percentage is calculated from data obtained via Civica and applying the **Cleveland method** for calculation.
- The 5 Year Average includes the results for the current month and for the same month in the previous four years, creating a rolling average that provides insight into performance trends over a longer period.

### Incidents

	2020	2021	2022	2023	2024
<b>Incidents</b>	15,027	14,486	16,527	16,829	16,429
<b>Fires</b>	4,633	3,801	4,562	4,481	3,521
<b>Special Services</b>	4,278	4,535	5,359	5,283	5,589
<b>False Alarms</b>	6,116	6,150	6,606	7,065	7,319
<b>ADF Fires</b>	769	727	716	737	664
<b>Deliberate Fires</b>	1,454	1,100	1,272	1,210	967
<b>Non Domestic Fires</b>	391	393	440	416	338
<b>Unwanted Fire Signals</b>	979	1,081	1,211	1,225	1,270
<b>RTC ECFRS</b>	1,028	987	1,161	1,269	1,306
<b>RTC SERP</b>	353	673	808	818	757

### Casualties

	2020	2021	2022	2023	2024
<b>Primary Fire Injuries</b>	67	65	61	47	62
<b>ADF Injuries</b>	47	42	29	22	39
<b>Fire Fatalities</b>	1	4	6	6	6
<b>ADF Fatalities</b>	1	3	6	4	4
<b>RTC ECFRS Fatalities</b>	24	16	26	25	21
<b>RTC ECFRS Serious Injury</b>	110	98	118	144	105
<b>RTC SERP Fatalities *</b>	26	35	51	46	39
<b>RTC SERP Serious Injury *</b>	345	698	855	856	787

### Prevention and Protection

	2020	2021	2022	2023	2024
<b>Home Fire Safety Visits</b>	276	4,594	6,592	9,584	10,189
<b>Home Fire Safety Visits - Operational Crew</b>	2	397	1,695	3,475	3,517
<b>Home Fire Safety Visits - Inspection Officers</b>	274	4,197	4,897	6,109	6,672
<b>RBIP Very High Audits</b>		133	290	712	295
<b>RBIP High Audits</b>		127	695	859	792

The above tables summarise the 12 Month rolling totals for each measure, up to and including the reporting month. For example, if the reporting month is June 2024, then the figure under 2024 will be the total of July 2023 June 2024.

\* SERP data is only provided for the past 3 years