Priority	Measure Description	ID	Metric	Reporting Location	Monitor/Target/ No Target	Comments
Uber Metrics		1	Number of calls to control	Performance report	Monitor	
	F&RP: Total Incidents	2	Total Incidents	Fire and Rescue Plan	Monitor	
	F&RP: Total Fires	3	Total Fires	Fire and Rescue Plan	Monitor	
	F&RP: Total "other" incidents	4	Total "other" incidents	Fire and Rescue Plan	Monitor	False Alarms, SS and RTCs
	F&RP: Fire Cover	5	Fire Cover	Fire and Rescue Plan	Monitor	Availability or Coverage as determined in CRMP
		6	Number of Deaths	Performance report	Monitor	Fires and RTCs
		7	Number of Injuries (hospitalised)	Performance report	Monitor	Fires and RTCs
		8	Number of interventions/interactions with our public	Performance report	Monitor	Prevention
		9	Number of interventions/interactions with our businesses	Performance report	Monitor	Protection
	F&RP: The public have confidence in the effectiveness of work undertaken by the Fire and Rescue Service and are confident the Service understands the risks in your community	10	% of people aware of broader role	Fire and Rescue Plan	Monitor	Public Perception
		11	% who feel informed about what ECFRS is doing	Performance report	Monitor	
Vulnerable people are protected **"be out in our communities, engaging with the public, identifying those at risk and working with partners to keep people safe. "**	**F&RP - Number of Home visits with the public**	12	Home Fire Safety Visits Stations	Fire and Rescue Plan	Target	
		13	Home Fire Safety Visits Central	Fire and Rescue Plan	Target	
		14	Home Fire Safety Visits Safeguarding	Fire and Rescue Plan	Monitor	
		15	Home Fire Safety Visits Partners	Fire and Rescue Plan	Monitor	
		16	Targeted After Incident Responses	Fire and Rescue Plan	Monitor	
	F&RP - Effectiveness of Home Fire Safety Visits (using scoring from NFCC evaluation methodology)	17	Effectiveness Score	Fire and Rescue Plan	Monitor	
		18	% of issued surveys completed	Fire and Rescue Plan	Monitor	
		19	% of visits issued a Survey	Fire and Rescue Plan	Target	
		20	% of Visits quality assured	Fire and Rescue Plan	Target	
	F&RP -Reduction in Injuries and Fatalities	21	All Fire Deaths	Fire and Rescue Plan	Target	
		22	Accidental Dwelling Fire Deaths	Fire and Rescue Plan	Target	
		23	All Primary Fire Injuries	Fire and Rescue Plan	Target	
		24	Accidental Dwelling Fire Injuries (where victim went to hospital)	Fire and Rescue Plan	Target	
	F&RP - % with enough information about what risks there may be in their community	25	% with enough information about what risks there may be in their community	Fire and Rescue Plan	Monitor	Public Perception Survey
		26	Deliberate Fires	Performance report	Target	
		27	Accidental Dwelling Fires	Performance report	Target	
		28	Water related programmes	Performance report	Monitor	
		29	School related programmes	Performance report	Monitor	
		30	no of people claiming to have working smoke alarms	Performance report	Monitor	Public Perception Survey
		31	Smoke alarms installed during Home Visits	Performance report	Monitor	
		32	ADFs with Smoke Alarms Present and Working	Performance report	Monitor	
		33	% who think ECFRS supports vulnerable and at-risk people	Performance report	Monitor	Public Perception Survey
		34	% who know how to access ECFRS specialist support for vulnerable and at-risk people	Performance report	Monitor	Public Perception Survey
		35	Behaviour Change Campaigns	Performance report	Narrative	identified by ECFRS Prevention teams
		36	Onward referrals	Performance report	Monitor	identified by ECFRS Prevention teams

37	Attendance at partner Meetings	Performance report	Monitor	identified by ECFRS Prevention teams
38	Messages passed on by Partners	Performance report	Monitor	identified by ECFRS Prevention teams
39	Other Station engagement	Performance report	Narrative	identified by ECFRS Prevention teams

		40	data sharing	Performance report	Narrative	
		41	mapping of risk and vulnerability	Performance report	Narrative	
Improve safety on our roads "work as part of the Safer Essex Roads Partnership (SERP) to prevent harm on our roads through education, engagement and identifying and dealing with emerging risks. "	**F&RP - RTC's Attended**	42	RTCs attended by ECFRS	Fire and Rescue Plan	Monitor	
		43	RTCs in Essex with a KSI (SERP)	Fire and Rescue Plan	Monitor	
	F&RP - RTC Serious Injury	44	RTC ECFRS Serious Injury	Fire and Rescue Plan	Monitor	
		45	RTC SERP Serious Injury	Fire and Rescue Plan	Monitor	
	F&RP -RTC Fatality	46	RTC ECFRS Fatality	Fire and Rescue Plan	Target	
		47	RTC SERP Fatality	Fire and Rescue Plan	Target	
		48	Broken down by type	Performance report	Monitor	
		49	% people aware of RTC role	Performance report	Narrative	Public Perception Survey
		50	engagement with planners for highways / roads	Performance report	Narrative	
Promote a positive culture and develop the workforce "deliver more for our communities by continuing to build a positive culture within the fire and rescue service, attract talent from across our communities, and invest in our workforce through more training and development opportunities. "		51	A diverse range of applicants feel welcome to apply for roles in ECFRS	Performance report	Monitor	Public Perception Survey
	F&RP - Are workforces representative of the communities they serve					
		52	Training utilisation rates	Performance report	Target	
		53	Number of Attendance Management Cases	Performance report	Monitor	
		54	Number of Disciplinary Cases	Performance report	Monitor	
		55	Number of Grievance Management Cases	Performance report	Monitor	
		56	Number of Performance Management Cases	Performance report	Monitor	
	F&RP - Sickness rates (new measure)			Fire and Rescue Plan		
	F&RP - Staff Turnover	57	Staff Turnover	Fire and Rescue Plan	Monitor	
		58	% living with disability	Performance report	Monitor	
		59	% ethnic minority	Performance report	Monitor	
		60	% female	Performance report	Monitor	
		61	% LGBTQ	Performance report	Monitor	
		62	Percentage of working time lost per person per employee	Performance report	Target	
		63	Global Appliance Availability	Performance report	Target	
		64	Freedom of Information response rate	Performance report	Target	
		65	On Call Recruitment	Performance report	Monitor	
		66	On Call Retention	Performance report	Monitor	
		67	% non white British who confident ECFRS will respond effectively in an emergency	Performance report	Monitor	Public Perception Survey
		68	Number of Attendance Management Cases	Performance report	Monitor	
		69	Number of Disciplinary Cases	Performance report	Monitor	
		70	Number of Grievance Management Cases	Performance report	Monitor	
		71	Number of Performance Management Cases	Performance report	Monitor	
Make buildings across Essex safer "extend fire protection and enforcement, improve targeted protection and help shape safer new housing and industrial developments."	**F&RP: Number of interactions carried out at commercial premises.**	72	Total audits carried out by Protection Officers	Fire and Rescue Plan	Target	(not just VH's and H's, and not just new premises. This must be all audits)
		73	Total number of businesses engaged with through our business engagement activity.	Fire and Rescue Plan	Target	
		74	Number of post fire follow ups carried out.	Fire and Rescue Plan	Monitor	
		75	Number of alleged fire risks responded to.	Fire and Rescue Plan	Monitor	
	F&RP: Number of fires in non-residential premises	76	Number of fires in non-residential premises	Fire and Rescue Plan	Target	
		77	Building Regulations consultations	Performance report	Target	Time to complete target
		78	Planning Applications	Performance report	Target	Time to complete target

			#				
			79	Licensing Applications	Performance report	Target	Time to complete target
			80	Demolition Applications	Performance report	Target	Time to complete target
		F&RP: Appropriate action is taken when non-compliance is found	81	FSO3's issued – Notice of Deficiency (informal enforcement)	Performance report	Monitor	
			82	Enforcement Notices (Article 30) issued.	Performance report	Monitor	
			83	Alteration Notices (Article 29) issued.	Performance report	Monitor	
			84	Prohibition/ Restriction Notices (Article 31) issued.	Performance report	Monitor	
			85	no of unwanted fire signals	Performance report	Target	
Improve productivity "invest, modernise and reform the fire and rescue service, including its approach to operational resourcing, to make it more efficient, effective and fit for purpose."	F&RP: Increased time spent on community engagement activity		86	Hours Per month spent on Community Engagement activity	Fire and Rescue Plan	Target	(to be measured through new status changes for applian
	F&RP: Annual 1.5% - 3% increase in productivity and efficiency gains		87	Annual 1.5% - 3% increase in productivity and efficiency gains	Fire and Rescue Plan	Target	
			88	% of people who agree ECFRS does a good job	Performance report	Monitor	Public Perception Survey
			89	Call handling	Performance report	Monitor	
			90	Turnout	Performance report	Monitor	
			91	Travel	Performance report	Monitor	
			92	Number of False Alarms	Performance report	Target	
			93	Number of Special Services (ex Assisting Other Agencies)	Performance report	Target	
			94	Number of Assisting Other Agencies	Performance report	Target	
			95	Training Course Utilisation	Performance report	Target	
			96	Modernising of On Call Duty System	Performance report	Narrative	
Adapt to our changing environment "work together to reduce our environmental impact and address the consequences of extreme weather.."	F&RP: Reduced fleet carbon footprint		97	Alternative fuelled fleet	Performance report	Narrative	sits in service delivery
	F&RP: Engagement with future developments		98	Engagement with future developments	Fire and Rescue Plan	Monitor	
	F&RP: Working towards Net Zero carbon emissions by 2050		99	Continued reduction of the carbon footprint of the service	Fire and Rescue Plan	Target	
	F&RP: The Service learns the lessons from spate conditions and can adapt to emerging risks with technologies (narrative)		100	education events re fire prevention	Performance report	Monitor	
			101	flood prevention partner projects	Performance report	Narrative	
			102	hot summer fire prevention projects	Performance report	Narrative	
			103	engagement with developers re design	Performance report	Narrative	
			104	engagement with Essex Climate Commission	Performance report	Narrative	